

ABEVA BRIEF

Published for Arizona Biltmore Residents Only

March 2018

ABEVA Mission Statement

ABEVA pledges aggressive leadership to nourish and enhance our Biltmore Lifestyle by preserving and protecting the ambience and environment, and by maintaining standards which benefit all members of ABEVA.

ABEVA is not affiliated with Biltmore Lifestyles magazine and does not necessarily endorse or recommend any of its content or advertisers.

FROM THE ABEVA OFFICE 2018 ANNUAL MEETING REPORT

The Annual Meeting of the Arizona Biltmore Estates Village Association (ABEVA) was held at the Arizona Biltmore Resort in the Grand Canyon Room and was attended by approximately 37 ABEVA members. The following ABEVA members were elected to the Board for two year terms; **Arnold Braasch, Steve Helm**, and please join us in welcoming our newest ABEVA Board Member, **William McKay**. The officers elected February 22nd are **President - James Bell, Vice President/Secretary - Steve Helm, and Treasurer - Judith Shafkind**.

The guest speaker was Sheila Foley, the General Manager of the Arizona Biltmore Resort. She discussed the remodeling and restoration efforts to preserve the historical elements of the resort. A complete retrofit of the fire sprinkler system was completed, and furniture was upgraded in the exterior public areas. Renovations to the History and Mystery Rooms are upcoming, and the spa, pool and fitness facility renovations are on the books for 2019. Approximately \$4 million dollars is spent annually on regular maintenance and smaller projects. The Resort experienced record breaking revenue in 2017 and has had more than 6,000 more visitors in the month of January than the previous year. Sheila also confirmed that there are no plans to expand the resort at this time.

State of the Association - Jim Bell reported on the 2017 accomplishments. The association received a settlement check from Cox Communications due to their lack of payments. He noted that Ms. Jones was responsible for discovering the oversight and bringing it to the Boards attention. This resulted in the execution of a revised contract with Cox, and regular payments will be made going forward. Landscape renovations were completed that were designed to save on water and improve the appearance of the community. Road resurfacing is complete for the next four years.

Security - One of the major amenities of homeownership at the Biltmore is the reassuring presence of our Roving Patrol. January 1st, 2017 ABEVA contracted with Transcend Security Solutions to provide 24 hour, 7 day a week patrol service throughout all ABEVA sub associations and common areas. There are 3 week-day officers and 2 week-end officers. There has been improvement not only in the patrol service, but also financially with reduced administrative costs

and substantial saving by switching to electric patrol vehicles. A charging station was installed in the parking lot at the ABEVA office and is saving over \$500 a month in gasoline costs and is reducing the carbon footprint of the association.

The Roving Patrol drives 16 miles of road each tour - every 8 hours 3 tours are completed thus 9 tours of the entire Biltmore property takes place every day. If you do the math that is 52,560 miles a year and they drive over 639 speed bumps per day. The annual recap sheet is posted on the website and monthly reports are posted in *The BRIEF* so you can review the types of incidents they respond to every day. Most will agree we have an outstanding team of roving patrol guards blending both responsibility and courtesy. Should you need Roving Patrol phone stickers, you may stop in the ABEVA office to pick them up.

Title Transfers - There were 178 ABEVA homes that changed ownership this past year, vs. 147 in 2015, vs. 145 in 2013. The 178 closings generated \$58,960 in Transfer and Disclosure fees. If you are selling your home, please remember that you must disclose that you are a member of at least two associations – ABEVA and your sub associations.

Treasurers Report - The financials were provided to homeowners present in the meeting packet. Ms. Shafkind reported that the budget is healthy and the bad debt ratio is less than 2%. The 2017 financials were reviewed by the CPA in January.

Collections - As of this date, there are 20 (vs. 37 on this date last year) homeowners that have not paid their dues. They have been sent invoices, late letters and demand letters, and calls and emails have been made. We make every effort to collect on these balances before sending them to the attorney for collections. If payment is not received by March 10th, the delinquent accounts will be sent to the attorney's office for collection and they will incur additional legal fees.

Website - The ABEVA website has been promoted in *The Brief*. The site allows you to read the minutes of previous meetings, obtain ABEVA documents, pay dues online, read *The ABEVA Brief* early, link to many neighboring amenities and sites and much more. If you have not yet viewed this site, please go to www.ABEVA.com.

We encourage you to submit your suggestions to the ABEVA office, please send an email to cjones@abeva.com. We are always looking for ways to improve the ABEVA community and are working to make this a better place for all. ❖





Monthly ABEVA Patrol Report Recap for January 2018

Name of Incident	Total Incidents
VEHICLE: ABANDONED / DAMAGE	2
ACTIVE SHOOTER	0
ALARM	0
ATTEMPTED BREAK-IN	0
BARKING DOG	0
BURGLARY	0
COLLISION	1
DAMAGE TO PROPERTY	1
DISORDERLY CONDUCT	1
DOOR NOT SECURE	0
FENCE	0
GATE	0
GRAFFITI	0
HIT AND RUN	0
INCIDENT WITH INTOXICATED INDIVIDUAL	0
INJURY TO PERSON	0
JUNK, LITTER AND DEBRIS	2
LANDSCAPING	0
LIGHTS OUT	0
LOST & FOUND	0
LOUD NOISE	3
MEDICAL ILLNESS	0
OTHER	10
PARKING VIOLATION	8
POLICE ON SITE	4
SUSPICIOUS PERSON	1
SUSPICIOUS VEHICLE	0
THEFT	0
TRESPASSING	1
VANDALISM TO PROPERTY	0
VEHICLE DAMAGE	0
WATER	1
WILDLIFE	2
TOTAL REPORTS:	37

MEETINGS & LUNCHEONS Biltmore Lunch Bunch

The Biltmore Lunch Bunch (BLB) will meet on Friday, March 2nd, 2018 at 11:45 a.m. at Frank and Albert's with Karen Brasee as the Coordinating Hostess. BYOM (Bring Your Own Money), order off the menu with full sized portions at regular price, or 1/2 sized portions at an adjusted price. Come and enjoy lunch with ladies who live or work in the Biltmore area. The dress is casual.

For advanced planning:

Friday, April 20th, 2018-11:45 a.m.-Frank and Albert's with Roberta Berger, Coordinating Hostess

Friday, May 18th, 2018-11:45 a.m.-Frank and Albert's with Marcia Finberg, Coordinating Hostess

Friday, June 1st, 2018-11:45 a.m.-Frank and Albert's with Claudia Dulude, Coordinating Hostess

Carla Hancock has taken the position of coordinator for Biltmore Lunch Bunch. If you have any question or to be added to the list to receive reminders about the BLB, contact Carla Hancock at 602-350-1351. You may RSVP to either CHancock@BayEq.com or CarlaHancock@cox.net if you plan to attend so an approximate "head-count" can be given to the restaurant. If you cannot know until the day of the event whether or not you can come, drop-ins are always welcome! ❖



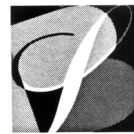
Biltmore Networking Group

The Biltmore Networking Group monthly happy hour provides an excellent opportunity to meet and network with others in the Biltmore community. There is usually a group of 30-40 residents and professionals including finance, fine arts, government, hospitality, law, marketing, medicine, real estate, technology and many more.

The upcoming happy hours are planned for February 1st, March 1st and April 5th 2018 from 5:30 p.m. to 7:30 p.m. at the Lounge inside Rico's American Grill at the Pointe Hilton Squaw Peak located at 7677 North 16th Street, Phoenix, Arizona 85020 or you can reach them by calling 602-997-5850. There is no need to RSVP, and there is never a charge to attend these events, so please feel free to stop by.

If you have any questions or would like to receive monthly announcements, please contact Shahpar at biltmorenetwork@gmail.com. ❖

Biltmore Area Partnership Luncheon



The Biltmore Area Partnership Networking Luncheon will be March 27th at Seasons52. The guest speaker will be Brad Smidt the Senior Vice President of The Greater Phoenix Economic Council. He will be speaking on what has and will be happening regarding Phoenix and Business Development.

Seasons52 is located 2502 East Camelback Road in the Biltmore Fashion Park in Phoenix. Reservations are required by Friday, March 23rd. Networking will be from 11:30 a.m. to 12 noon, when lunch will be served. The guest will address the attendees from 12:30 p.m. to 1:00 p.m. The cost is \$30 for members and \$35 for non-members. For additional information, please call Ed Rossi at 602-957-6483. Reservations and checks should be sent to Biltmore Area Partnership at 3104 East Camelback Road, #174, Phoenix, AZ 85016. ❖

SPECIAL OFFERS AND EVENTS Wrigley Mansion News

Live History Tours: Grab your camera, your questions and explore Wrigley Mansion! Enjoy their popular lunch tour packages starting from \$26; individual guided tours start at \$15. Learn more about their history packages and tours. Call 602-955-4079 for reservations.

Sunday Brunch: What's better on a Sunday than a gorgeous view, live jazz piano, and a brunch selection that fills the Mansion's living room to capacity? Look at a sample menu on the website that will give you an idea of what to expect! Reservations are available from 10:00 a.m. to 2:00 p.m. online or by calling 602-955-4079.

Become a Member: Enjoy all the perks of Wrigley Mansion with one of their exclusive membership programs starting at just \$20/year and include free valet parking. Each membership tier is designed to fit your needs so you can enjoy preferred access to select amenities at Wrigley Mansion, as well as special offers, events and insider news. Visit the membership page for details on the Social, Wine or Corporate membership programs. ❖



March at the Arizona Biltmore Resort

Happy Hour at Frank & Albert's: Your favorite local spot for happy hour just got that much better! In addition to beers, wines and crafted cocktails, Frank & Albert's is now offering appetizers from the chef for \$5! Everything on the happy hour menu is between \$4 and \$7; it's hard to beat that. See you soon!

Lilly Pulitzer & Paige Poppe Trunk Show: Splash into Spring! Meet local artist, Paige Poppe, and shop Lilly Pulitzer swimwear as well as the latest collection! Join the Arizona Biltmore on Thursday, March 8th from 3:00 p.m. to 7:00 p.m. There is a gift with purchase while supplies last. Refreshments will be provided. You won't want to miss it!

Biltmore Beer Dinner: Join the Arizona Biltmore on Friday, March 23rd, for the Sierra Nevada Brewing Company edition of the Biltmore Beer Dinner. Reservations are required, and seating times are available from 5:00 p.m. to 8:00 p.m. Reserve your seat now by calling 602-955-6600.

Winemaker Dinner Series: On Thursday, March 1st, indulge and experience Frog's Leap Winery as the featured winery at the Winemaker Dinner Series. The reception begins at 6:30 p.m. followed by a four-course dinner at 7:00 p.m. The cost is \$120 per person, and tax and 18% gratuity will be added. Reservations are required by calling 602-954-2507. ❖

Arizona Biltmore Golf Club Events

Welcome to March! This month we start Daylight Savings Time on the 11th, celebrate St. Patrick's Day on the 17th, welcome the start of Spring on the 20th, observe Good Friday on the 30th and the start of Passover on March 31st. They hope to see you at the Arizona Biltmore Golf Club and The Adobe Restaurant this month. Here are just a few of the things happening.

Adobe Named Best of Our Valley: The Adobe Restaurant was just named Best of Our Valley 2018 by *Arizona Foothills Magazine* in two categories: Best Business Lunch Spot and Best 19th Hole. Checkout the April issue of *Arizona Foothills* to see the other winners, then plan a visit to The Adobe Restaurant for breakfast, lunch or happy hour.

Adobe Happy Hour: Enjoy a beautiful view and a great deal on food and drinks beginning at 2 p.m. daily. The bar is always open until 6 p.m. If you are hungry, you can dine from the afternoon or happy hour menu until 4 p.m. Monday-Thursday and until 5 p.m. on Fridays, Saturdays and Sundays until summer. Relax on the newly-designed and dog-friendly patio and let the friendly staff take care of you!

Specials at The Arizona Biltmore Golf Club: March is the best month to play golf at the Arizona Biltmore Golf Club because the weather is perfect and our courses are in pristine condition. Here are a few opportunities for you to play and save:

- **Biltmore Golf Happy Hour:** \$20 includes 4 to 9 holes of golf with golf cart, and one happy hour drink (up to a domestic beer). Available any day after 4 p.m.
- **Same Day Saturdays:** Free same day replay. Based on availability. Check with the golf shop for more details.
- **Lunch Break Special:** Enjoy a hot dog, a drink and a bucket of practice balls for just \$19.29.
- **Take Time For Nine:** Grab a friend and head over to the Arizona Biltmore Golf Club Thursday afternoons at 3:30 p.m. For \$35 per player, enjoy nine holes of golf with a golf cart, a drink and range balls. Visit azbiltmoregc.com for more info.

Women's Wednesdays: Enjoy a fun day out with the gals! Every Wednesday, play 18 holes for \$59 or 9 holes for \$30. Just contact the Arizona Biltmore Golf Club golf shop at 602-955-9656 to schedule your tee time.

Public Service Rate: As a small token of our appreciation for all they do for the community and country, all first responders (police, fire, emergency services and military) will receive \$5 off of their golf round all month long. Plus, first responders can bring up to three friends for the same rate and enjoy great playing conditions on the Adobe and Links Courses.

Junior Golf Clinics: Tina Tombs' Sunday Junior Golf Clinics are now in session and continue every Sunday through April (except holidays). To sign up, contact Tina at 480-225-0948. ❖

ABEVA Board of Directors

James Bell, President
 Michael Leeman, Vice President
 Mark Monserez, Secretary
 Judith Shafkind, Treasurer
 Arnold Braasch, Director
 Steven Helm, Director
 Phil Tibi, Director
 Will Hawking, Director

ABEVA Office Information

2525 East Arizona Biltmore Circle, Building D, Ste. 145
 Phoenix, Arizona 85016
 Hours Mon.-Fri. 8:30 am-5 pm
 602-955-1003 phone
 602-955-1144 fax

Carol Jones
 Executive Director

The *ABEVA Brief* Editor
 Carol Jones
cjones@abeva.com

Roving Patrol: 602-369-4776
 Police Dept. Non-Emergency:
 602-262-6151

Website Information

Please visit the website at www.abeva.com. There is a link to pay your annual assessment. You can download many ABEVA documents; CC&Rs, Parking Permission, Architectural Request Form, and more. You may also read board minutes and the *ABEVA Brief* online. ❖

Handy Contacts

City of Phoenix Back-
 Washing Department
 (Pools)

602.256.3190

Dead Animal Pick-up

602.262.6791

Dog Catcher

602.506.7387

Snake Control

480.894.1625

Fish & Game

602.942.3000

SRP Outages

602.236.8811

Water Department

602.262.6251





SUB-ASSOCIATION MANAGEMENT COMPANIES ~ 1/1/2018

Name	Management Company	Phone
Courts I	Choice Community	602-843-1333
Courts II/Vistas	AAM, LLC	602-288-2664
Villas II	AAM, LLC	602-957-9191
Gates	Associated Property Management	480-941-1077
Greens 3-6	AAM, LLC	602-957-9191
Shores	Morrison Group	602-263-7772
Square	Choice Community	602-843-1333
Terrace	Ogden & Co.	480-396-4567
Cloisters	AAM, LLC	602-957-9191
Colony B/CB Greens	Vision Community Management	480-759-4945
Colony B IV/Villas I	Ogden & Co.	480-396-4567
Del Prado Apts.	Hillsboro Management	602-957-3400
Heights	Jsquared Property Management	623-251-5260
Meridian Condos	City Property Management	602-437-4777
Taliverde	Amcor Property Professionals, Inc.	480-948-5860
Village on the Lakes	Trestle Management Group	480-422-0888
2 Biltmore	Brown Community Management	480-339-8812
Fairway Lodge	AZ Community Management	602-281-6344



ABEVA MEMBER DISCOUNTS FOR MARCH 2018

The following businesses and ABEVA partners have graciously offered to provide discounts to ABEVA MEMBERS ONLY. THERE IS NO ABEVA-ISSUED CARD. TO SHOW YOU ARE A MEMBER OF ABEVA, BRING THIS SECTION OF THE BRIEF WITH YOU.

Restaurants

- Omaha Steak House 2630 E. Camelback Embassy Suites. 10% off food only not valid holidays 602-553-8970.
- L'Amore Restaurant 32nd Street & Lincoln Drive. 10% off. 602-381-3159.
- Base Pizzeria 3115 E. Lincoln Drive. Organic. Modern. Pizza. 20% off lunch for all ABEVA members. For more information, call 602-535-8914.
- Wrigley Mansion 20% off lunch, dinner or brunch. For your reservation, call 602-955-4079.
- Duza's Kitchen 2243 N. 12th Street. Bring in this ad for 15% off breakfast or lunch facebook.com/duza-skitchen, 480-252-3787.



Partners & Businesses

- US Storage Centers 4423 N. 24th St. ABEVA members receive 50% off 2 months. Mention you are an ABEVA member to the Manager 602-522-2424.
- Foothills Pet Resort 3165 E. Lincoln Drive. 10% off Boarding, Daycare, and Grooming Services. Call 602-956-2302 or visit www.foothillspetresort.com.



- Salon Vanity's 2633 E. Indian School Rd., Suite 150. 10% off to ABEVA residents on all nail and skin care services. 602-553-0399 or visit www.salonvanityz.com.
- R Salon 1940 E. Camelback Road. Complimentary haircut with any color service. Call stylist Janelle Hills at 602-216-1616.
- State of the Art Designers in Hair 2398 E. Camelback Rd. Complimentary haircut with any color service with stylist Jill Moore. Call 602-435-8488.
- UPS Store 3219 E. Camelback Road (next to Tomaso's) 10% off 602-952-8830.
- Groom Room Barbershop at Biltmore Fashion Park. Receive \$5 off. Every haircut comes with a shoe shine! Call 602-252-2552.
- ExecuCar please book online at www.supershuttle.com to receive 10% off using the online discount code of WA6YQ.
- SuperShuttle please book online at www.supershuttle.com to receive 10% off using the online discount code of ZT9K2.
- Get Your Move On, Delicate Moving & Storage - \$100 off for your next move. Call 480-695-6621.

