

ABEVA BRIEF

Published for Arizona Biltmore Residents Only



Happy Thanksgiving!

November 2016

ABEVA Mission Statement

ABEVA pledges aggressive leadership to nourish and enhance our Biltmore Lifestyle by preserving and protecting the ambience and environment, and by maintaining standards which benefit all members of ABEVA.

ABEVA is not affiliated with Biltmore Lifestyles magazine and does not necessarily endorse or recommend any of its content or advertisers.

FROM THE ABEVA OFFICE

ABEVA Annual Assessments

As a convenience for homeowners, statements for your ABEVA dues were sent out last month; please call the ABEVA office if you need to verify your amount due. Remember, if your dues are received after December 1st there is a \$27.50 late fee added to your account.

PLEASE NOTE THE PAYMENT METHODS:

- 1. Mail in Payment:** The invoices that were sent out have a perforated tear off portion that is to be returned with your check to ensure that your payment is appropriately applied to your account. Please continue to make checks payable to ABEVA. Please put your NEW ABEVA account number in the memo portion of your check to help ensure that your payment is applied to your account. **Mail all ABEVA Payments to: P.O. Box 67848, Phoenix, AZ 85082.**
- 2. Automatic Payment Through Your Bank:** Some homeowners choose to set up an automatic debit through their personal bank. Please contact your bank on how to arrange for this. Remember, it is important to provide your name, NEW ABEVA account number and ABEVA as the Payee. Please make sure to update the payment mailing address to the new address noted above.
- 3. On-Line Payment through Pay Lease:** The online payment site will enable you to make a payment using an electronic check, debit or credit card. Simply visit www.paylease.com and select the green "Make a Payment" button in the middle of the page. There is also a link on www.abeva.com. Register or log in to make a one-time payment or to set up annual auto payments. Please note, a convenience fee is applied when using this payment method. Payments may take 5-7 business days to process.

NEW ABEVA Account Number: Please refer to your statement for your new account number.

If you have any questions in regards to payment options, please contact the ABEVA office at 602-955-1003. ❖

ABEVA Website

We have upgraded our website to be more mobile friendly on your cell phones and tablets. Please visit www.abeva.com and let us know what you think. ❖

Potential Missouri Avenue Changes

The city of Phoenix Street Transportation Department will be scheduling an open house to gather public input on a proposal to reduce the number of traffic lanes and add bicycle lanes on Missouri Avenue between 19th Avenue and 24th Street. The proposal is designed to make the road safer for pedestrians, cyclists and drivers.

Residents are invited to attend the Missouri Avenue meeting. Street Transportation Department staff will identify a date and location, and announce those details when they are confirmed.

Residents wanting to submit comments may contact Mark Melnychenko at 602-534-0592 or by e-mail at mark.melnchenko@phoenix.gov. ❖

ABEVA Office Hours

The ABEVA office hours are Monday through Friday from 8:30 a.m. to 5:00 p.m. You are more likely to find the staff in the office mornings. The office will be closed November 24th and 25th for the Thanksgiving holiday.

The next Board of Directors Meeting is November 21st, 2016 at 5:00 p.m. in the ABEVA office. ❖

Monthly ABEVA Patrol Report Recap For the Month of September 2016

Name of Incident	Total Incidents
ALARMS	4
ASSAULT / SHOOTING	0
BURGLARY / ROBBERY	1
SUSPICIOUS: PERSON / VEHICLE	4
VEHICLE BREAK-IN	2
TRESPASSING: VEHICLE / PERSON	4
MISCELLANEOUS	10
DISTURBANCES	5
FIRE DEPARTMENT	8
MEDICAL EMERGENCY / AMBULANCE	2
PROPERTY DAMAGE	14
POLICE INVOLVED	6
THEFT - VEHICLE	0
THEFT - PROPERTY	0
VIOLATION: PARKING / TRAFFIC	83
LEAK: WATER / GAS	21
OPEN: WINDOW / GATE / DOOR	5
GARAGE DOORS OPEN	27
LIGHTS	41
TOTAL REPORTS:	237





SECURITY

There has been a recent increase in criminal activities, in particular in the Arcadia and Biltmore areas. Most of the reports are for burglaries, which are usually crimes of opportunity. Burglars take advantage of the mild weather to seek out homes with open windows and doors. The Phoenix Police Department has provided several steps you can take to improve the security of your home:

SECURE YOUR HOME

- Lock all doors and windows, NOT JUST SCREENS. Screens can be easily cut to gain entry.
- Close and secure your garage. Don't leave it open even a foot!
- Lock your vehicle. If you park in the driveway and have a garage, do not store your garage door opener in your vehicle. A thief can access the vehicle and use the garage opener to gain entry into your home.
- If you have a doggie door, keep in mind a person of smaller stature could use it as an entry point. Secure this point of entry.
- Lock your gates. If a criminal has to deal with locks or jump over fences, this can be much more obvious to neighbors that something out of the ordinary.
- Light the night. Low voltage lighting and/or motion activated lighting are a tremendous deterrent to crime. Leaving the outside lights on all night can be a good prevention tool.
- Consider installing an alarm system. If you already have one, use it!

BE A GOOD NEIGHBOR

- Be watchful of suspicious activity around your home, and your neighbors. Report any suspicious activity.
- Get to know your neighbors. Pick up newspapers in the driveway, and know what vehicles should be parked at the home.
- Be wary of solicitors. Do not allow people into your home who you do not know, and monitor their activity after they leave your doorstep.

WHAT TO DO IF YOU ARE A VICTIM

- If you arrive home and believe your home was burglarized, don't enter. Call 9-1-1 and report it immediately.
- If you believe someone is in your home while you are home, if you can, quietly exit the home and call 9-1-1. If you cannot leave without alerting the criminal, go to a safe room, lock the door and call 9-1-1.

The best defense against crime is to be aware and informed. Learning and following these simple suggestions will go a long way toward keeping your home and neighborhood safe.

Please call 911 to report a serious crime, fire, serious medical condition, crime in progress, or any situation requiring immediate response of Police, Fire or Emergency Medical Personnel.

Please call NON-EMERGENCY CRIMESTOP (602-262-6151) to report any situation NOT requiring immediate response such as report calls for burglary, thefts, stolen vehicles, non-urgent traffic problems, or loud noise complaints. ❖



MEETINGS & LUNCHEONS

Biltmore Area Partnership November Networking Happy Hour

On Wednesday, November 9th, 2016, The Biltmore Area Partnership will be having a Networking Happy Hour at Wink 24 located at the Biltmore Fashion Park. The hours will be from 5:00 p.m. to 7:00 p.m.

The cost is \$14 for members and \$15 non-members. This will include one free drink, various appetizers and pizza. For additional information, please call Ed Rossi at 602-957-6483. Reservations and checks must be sent prior to the BAP Happy Hour. Send checks to the Biltmore Area Partnership at 3104 East Camelback Road, #174, Phoenix, AZ 85016. ❖

SPECIAL OFFERS AND EVENTS

Arizona Biltmore Resort and Spa November Events

Thanksgiving Happenings

Celebrate Thanksgiving in the historic setting of the Arizona Biltmore with a variety of epicurean dining offerings. **Wright's at the Biltmore**, the signature dining venue at the resort, offers a four course menu that reflects an innovative culinary style characterized by fresh, local ingredients that are hearty, yet simply elegant. **Frank & Albert's** three course menu option highlights the highest quality local ingredients and bold flavors. Enjoy a bountiful cornucopia of holiday dishes served in the gracious setting of the historic **Gold Room** during their annual Thanksgiving celebration. This lavish experience features roasted pacific halibut, herb crusted prime rib and cinnamon spiced apple cider.

For a more private dining experience, enjoy a complete Thanksgiving dinner expertly prepared by the resort's chefs! Indulge in homemade stuffing, mashed potatoes, roasted butternut bisque, fresh cranberry sauce and pumpkin pie. A wide selection of items may also be ordered a la carte including turkeys, side dishes, soups, salads, desserts, and cheese and vegetable crudité. Please visit www.arizonabiltmore.com for more details.

Arizona Biltmore Winemaker Dinner Series

The 27th season of the Winemaker Dinner Series will feature Freemark Abbey Winery on Thursday, November 3rd. Held in the resort's historic signature restaurant, Wright's at The Biltmore, the Winemaker Dinners combine innovative gourmet dining, acclaimed wines and winemakers discussing their wines with after-dinner drinks and cigars on Squaw Peak Lawn. The dinners are held monthly and will run through June 8th, 2017. Reservations are required.

Arizona Biltmore Beer Dinners

November marks the next installment of the Arizona Biltmore Beer Dinners. Enjoy their Arizona ciders Wednesday, November 9th where acclaimed microbrews are paired with original recipes by Arizona Biltmore's culinary team. The four-course dinners are held in the private Sunroom of Frank & Albert's restaurant. Reservations are required.





Classic High Tea

Indulge in savory culinary delicacies and mouthwatering pastries complemented by an array of discerningly selected teas. Join the Biltmore for afternoon tea Thursday through Sunday with seating available at noon or 2:00 p.m. Reservations are required.

Arizona Biltmore History Tours

Don't miss out on exploring the stunning 39-acre property and learning about the Biltmore's incredible past with a guided history tour. Tours are 1.5 hours long and are available three times per week. To sign up or request further information, please contact the Arizona Biltmore Concierge at 602-955-6600. ❖

Arizona Biltmore Golf Club October Events

The holiday season is upon us. Have you reserved a place for your family's holiday party or office gettogether? The centrally-located Adobe Restaurant at the Arizona Biltmore Golf Club is the ideal location to celebrate the season or to escape the holiday madness.

Celebrate With The Adobe

Contact Pam Vincent at 602-468-9160 or pvincent@theadoberestaurant.com to reserve your holiday party, birthday bash, anniversary party or special business event. This holiday season they are waiving all venue fees at The Adobe Restaurant for group events in the dining room, bar, patio or tent.

Take Your Shot at \$1 Million

The Fiesta Bowl Million Dollar Hole-In-One contest returns to the Arizona Biltmore Golf Club from Thursday, November 3rd through Saturday, November 12th. Take your shot daily from 9:00 a.m. until 7:00 p.m. for a chance to qualify for the Hole-in-one Finals held on November 13th. The event was the first of its kind in the Valley and continues to be one of the nation's best with more than 125,000 golf balls hit each year.

Overseeding Schedule

The Adobe Course has reopened from overseeding and looks amazing. The Links Course will reopen on November 14th and will be cart path only through November 20th. Cooler temperatures make November the perfect time to tee it up in the Valley.

Specials at The Arizona Biltmore Golf Club

Take advantage of three great November specials:

- ❧ **Happy Hour Golf:** For just \$15, you can play four holes of golf plus grab a domestic beverage.
- ❧ **Lunch Practice Special:** For just \$15 grab a famous Biltmore dog, a drink and a bucket of balls.
- ❧ **Biltmore Buddies:** On Tuesday's at 4:00 p.m., for \$40+tax for two people you can play 9-holes of golf, get two drink tickets for the beverage cart and a sleeve of golf balls. Contact Chad to sign up at 602-955-9794.

Mark Your Calendars

Titleist club fitting day will be Saturday, December 3rd at 10:00 a.m. on the Arizona Biltmore Golf Club Driving Range. Space is limited, so reserve your spot to test out the latest golf equipment by signing up in the golf shop.

Happy Hour/Yappy Hour

Grab your friends and neighbors for burgers, brews and views at the Adobe Restaurant! Enjoy \$5 appetizers and drink specials and relax on the patio. Happy Hour begins at 2:00 p.m. daily and runs Monday through Thursday until 5:00 p.m. and Friday, Saturday and Sunday until 6:00 p.m. Plus, the Adobe's brand new Yappy Hour menu is perfect for that special dog in your life, as the dog-friendly patio is a great place to hang morning til eve.

For more information or to book a golf tee time, corporate lunch or private function, please visit www.azbiltmoregc.com or www.theadoberestaurant.com. ❖



ABEVA Board of Directors

James Bell, President
 Michael Leeman, Vice President
 Mark Monserez, Secretary
 Judith Shafkind, Treasurer
 Arnold Braasch, Director
 Steven Helm, Director
 Phil Tibi, Director
 Will Hawking, Director

ABEVA Office Information

2525 East Arizona Biltmore Circle, Building D, Ste. 145
 Phoenix, Arizona 85016

Hours Mon.-Fri. 8:30 am-5 pm
 602-955-1003 phone
 602-955-1144 fax

Carol Jones
 Community Manager

The ABEVA Brief Editor
 Carol Jones
 cjones@abeva.com

Roving Patrol: 602-369-4776
 Police Dept. Non-Emergency:
 602-262-6151

Website Information

Please visit the website at www.abeva.com. There is a link to Phoenix Metro Bank to pay your annual dues. You can download many ABEVA documents; CC&Rs, Parking Permission, Architectural Request Form, and more. You may also read board minutes and the ABEVA Brief online. ❖

Handy Contacts

City of Phoenix Back-
 Washing Department
 (Pools)

602.256.3190

Dead Animal Pick-up

602.262.6791

Dog Catcher

602.506.7387

Snake Control

480.894.1625

Fish & Game

602.942.3000

SRP Outages

602.236.8811

Water Department

602.262.6251



SUB-ASSOCIATION MANAGEMENT COMPANIES ~ UPDATED 10/17/2016

Name	# of Homes	Management Company	Phone
Courts I	72	Jsquared Property Management	623-251-5260
Courts II/Vistas	96	AAM, LLC	602-288-2664
Villas II	42	AAM, LLC	602-957-9191
Gates	41	Associated Property Management	480-941-1077
Greens 3-6	170	AAM, LLC	602-957-9191
Shores	38	Morrison Group	602-263-7772
Square	47	Choice Community	602-843-1333
Terrace	186	Ogden & Co.	480-396-4567
Cloisters	224	AAM, LLC	602-957-9191
Colony B/CB Greens	162	Vision Community Management	480-759-4945
Colony B IV/Villas I	90	Ogden & Co.	480-396-4567
Del Prado Apts.	112	Hillsboro Management	602-957-3400
Heights	51	Jsquared Property Management	623-251-5260
Meridian Condos	220	City Property Management	602-437-4777
Taliverde	125	Amcor Property Professionals, Inc.	480-948-5860
Village on the Lakes	67	Shelton - Cook	602-474-3555
2 Biltmore	38	Brown Community Management	480-339-8803
Fairway Lodge	75	AZ Community Management	602-281-6344



ABEVA MEMBER DISCOUNTS FOR NOVEMBER 2016

The following businesses and ABEVA partners have graciously offered to provide discounts to ABEVA MEMBERS ONLY. THERE IS NO ABEVA-ISSUED CARD. TO SHOW YOU ARE A MEMBER OF ABEVA, BRING THIS SECTION OF *THE BRIEF* WITH YOU.

Restaurants

- Omaha Steak House 2630 E. Camelback Embassy Suites. 10% off food only not valid holidays 602-553-8970. 
- L'Amore Restaurant 32nd Street & Lincoln Drive. 10% off. 602-381-3159. 
- Base Pizzeria 3115 E. Lincoln Drive. Organic. Modern. Pizza. 20% off lunch for all ABEVA members. For more information, call 602-535-8914.

Partners & Businesses

- Acupressure Therapy. Relieve pain, stress and enhance overall wellness with therapeutic acupressure. ABEVA Brief readers receive 25% off their initial visit. Call Nathan Shannon L.M.T. at 480-707-2060.
- Foothills Pet Resort 3165 E. Lincoln Drive. 10% off Boarding, Daycare, and Grooming Services. Call 602-956-2302 or visit www.foothillspetresort.com. 
- Salon Vanity'z 2633 E. Indian School Rd., Suite 150. 10% off to ABEVA residents on all nail and skin care services. 602-553-0399 or visit www.salonvanityz.com.
- Classy-Jazzy Boutique 3147 E. Lincoln Drive next to L'Amore Restaurant. Clothing, accessories & jewelry. \$20 off your first purchase!
- Salon Estique 40 E. Camelback. ABEVA Residents get a FREE Haircut/Style and makeup application. First time guests only. Weekend and holiday restrictions may apply. Salonestique.com 602-248-0077.

- Inspired Bodies Massage 602-451-5436. Call Natalie. New clients receive 20% off. Lymphatic Massage-improve your immune system, heal after surgery, boost vitality and well-being!
- State of the Art Designers in Hair 2398 E. Camelback Rd. Complimentary haircut with any color service. Stylist Jill Moore 602-435-8488.
- UPS Store 3219 E. Camelback Road (next to Tomaso's.) 10% off 602-952-8830. 
- Groom Room Barbershop at Biltmore Fashion Park. Receive \$5 off. Every haircut comes with a shoe shine! 602-252-2552. 
- Wrigley Mansion 20% off lunch, dinner or brunch. For your reservation call 602-955-4079.
- Seth's Healing Hands Traveling Medical Massage Specialist. Over 15 years experience. 20% off all medical massages for ABEVA members. 602-373-7553.
- XCVI Boutique at Biltmore Fashion Park. Clothing, accessories and jewelry for women who believe in style and comfort. 30% discount on newest arrivals.
- ExecuCar please book online at www.supershuttle.com to receive 10% off using the online discount code of WA6YQ.
- SuperShuttle please book online at www.supershuttle.com to receive 10% off using the online discount code of ZT9K2.
- Get Your Move On, Delicate Moving & Storage - \$100 off for your next move. - 480-695-6621. 

