

ABEVA BRIEF

Published for Arizona Biltmore Residents Only

March 2016

ABEVA Mission Statement

ABEVA pledges aggressive leadership to nourish and enhance our Biltmore Lifestyle by preserving and protecting the ambience and environment, and by maintaining standards which benefit all members of ABEVA.

ABEVA is not affiliated with Biltmore Lifestyles magazine and does not necessarily endorse or recommend any of its content or advertisers.

From the ABEVA Office

2016 Annual Meeting Directors Report

The Annual Meeting of the Arizona Biltmore Estates Village Association (ABEVA) was held at the Arizona Biltmore Resort in the Grand Canyon Room and was attended by approximately 65 ABEVA members. The guest speaker was Chintan Dadhich, the Resort Manager of the Arizona Biltmore Resort. He discussed the remodeling and restoration efforts to preserve the historical elements of the resort. So far the Resort has spent \$35 million on renovations which included remodeling 450 rooms and the restaurants. The main building will be remodeled in 2016. He also confirmed that there are no plans to expand the resort at this time.

The following ABEVA members were elected to the Board for two year terms; Steve Helm, Michael Leeman, Mark Monserez and please join us in welcoming our newest ABEVA Board Member, Arnold Braasch. The officers elected February 15th are: James Bell – President, Michael Leeman – Vice President, Mark Monserez – Secretary, and Judith Shafkind – Treasurer. ❖

Roads

This past summer, Arizona Biltmore Circle, 24th Parkway and Claremont had major improvements for drainage, fill and seal cracks and all were seal coated. In 2016, we will improve Biltmore Estates Drive and Colter. ❖

Landscape

The entrances at 32nd Street and Claremont, 32nd Street & Colter and Lincoln and Arizona Biltmore Circle had all new irrigation, lights & electric, and plants installed. The monument signs were painted and blocks replaced. ❖

Security

One of the major amenities of homeownership at the Biltmore is the reassuring presence of our Roving Patrol. We have 4 regular officers and 2 flex officers that cover three shifts seven days a week. The Roving Patrol drives 16 miles of road each tour - every 8 hours 3 tours are completed thus 9 tours of the entire Biltmore property take place every day. If you do the math that is 52,560 miles a year and they drive over 639 speed bumps per day. The annual recap sheet is posted on the website, and we put monthly reports in the BRIEF so you can review the types of incidents they respond to every day. I think most will agree we have an outstanding team of roving patrol guards blending

both responsibility and courtesy. Should you need Roving Patrol phone stickers, you may stop in the office. ❖

Title Transfers

There were 149 ABEVA homes that changed ownership this past year vs. 83 in 2014 vs. 145 in 2013. The 149 closings generated \$55,875 in Transfer and Disclosure fees. If you are selling your home, please remember that you must disclose that you are a member of at least two associations – ABEVA and your sub associations. ❖

Collections

As of February 2nd, there are 63 (vs. 65 on this date last year) homeowners that have not paid their dues. They have been sent demand letters and calls to them began February 15th. We make every effort to collect on these balances before sending them to the attorney for collections. If payment is not received by March 10th, the delinquent accounts will be sent to the attorney's office for collection, and they will incur additional legal fees. ❖

Website

We have been promoting the website in the newsletter. The site allows you to read the minutes of previous meetings, obtain ABEVA documents, pay online, read the ABEVA BRIEF early, link to many neighboring amenities' sites and much more. If you have not yet viewed this site, please go to www.ABEVA.com.

We encourage you to submit your suggestions to the ABEVA office. Please send an email to cjones@abeva.com. We are always looking for ways to improve our community and working to make this a better place for all. ❖

Dogs at Large: Phoenix City Code 8-14

ABEVA has received a lot of complaints about dogs running loose in our community; specifically on Biltmore Estates Drive and the golf course. They are attacking other dogs and scaring dog owners. Like many of you, I enjoy being in the presence of my dogs; however, I do so with them on a leash when I am in a public setting and not in my own fenced back yard or local dog park. This is for my dog's protection as well as the protection of other dogs and their owners. The city has ordinance 8-14 which prohibits dogs from being at large (off leash) in public. If you are a person who likes to run or walk your dogs off leash, I recommend you visit the local dog park. The golf course is not a dog park! Currently, the closest dog park within the city of Phoenix is Indian Steele Park located at 350 E. Indian School Road.





At the suggestion of a resident at the annual meeting, we will be installing a dog waste station at the south end of the oleanders on Biltmore Estates Drive. This will be in addition to the station that we maintain on the SRP canal bank. Please use them, Phoenix City Code 27-12, and remind others to use them. ❖

Monthly ABEVA Patrol Report Recap for the Month of January 2016

NAME OF INCIDENT	TOTAL INCIDENTS
ALARMS	5
ASSUALT / SHOOTING	1
BURGLARY / ROBBERY	0
SUSPICIOUS: PERSON / VEHICLE	6
VEHICLE BREAK-IN	0
TRESPASSING: VEHICLE / PERSON	10
MISCELLANEOUS	21
DISTURBANCES	2
FIRE DEPARTMENT	6
MEDICAL EMERGENCY / AMBULANCE	4
PROPERTY DAMAGE	4
POLICE INVOLVED	6
THEFT - PROPERTY	0
THEFT - VEHICLE	1
VIOLATION: PARKING / TRAFFIC	91
LEAK: WATER / GAS	14
OPEN: WINDOW / GATE / DOOR	6
GARAGE DOORS OPEN	16
LIGHTS	16
TOTAL REPORTS:	209

Recent Burglaries by Officer Ben Carro

I want to take a moment to address some concerns as they relate to residential burglaries. There is no question we experience these types of crimes more often than not in our area and quite honestly, they are popular crimes throughout our city. A property crime is a crime of opportunity, some of those opportunities we can control.

A burglar wakes up and goes to work, their line of work just happens to be committing crimes against us. Most of the trends we are seeing today happen to be multiple people working together. This could come in the form of a group of people who set out to commit the crime utilizing one person as a get away driver and another as a lookout. It's not uncommon for the group to send in more than one burglar as this makes it easier for them to load up your belongings.

Through the use of surveillance, we have consistently observed burglars who are methodical, taking their time scouring a neighborhood to identify and isolate their target. Once the target is chosen, the burglar(s) may attempt to knock the residence or they may leave the area entirely, only to return a short time later. Upon returning, it is typical for the burglar(s) to pose as solicitors but only contacting a few houses in proximity of the residence they have isolated. It is important to note we do not stereotype, we consistently see or hear witness accounts of burglaries that have taken place where men, women and teenagers (both male and female), even children have been used to commit or facilitate this crime.

After an attempt to make contact at the target house, the burglar will usually then try to identify the easiest source of entry. This almost always starts with the search of an unlocked door or window. Doggie doors are an invitation for any small adult or even a child to gain entry into a home. If the home is locked, the next step would be to force entry utilizing the fastest method possible. Some common entry methods we see are door kicks, breaking a window or prying a door or window.

Once inside, the burglar retrieves items of value, we commonly see money, jewelry and electronics. We have seen many incidents in the past where a burglary is committed and vehicle keys are found, the end result, the vehicle is also stolen. Ironically, we have seen incidents where a vehicle is broken into away from the home, documentation in the vehicle is found and later the victim finds their residence was burglarized. It is important not to leave your vehicle keys inside your cars while parked in your driveway or garage. Take a sharpie marker and blacken your address or hide your paperwork in an uncommon place in your car. The glove box and center console are both common places for a burglar rummage within your cars.

Although not all that common, some burglars choose to victimize your residences while your home asleep. A cat burglar typically enters a home through an unlocked door or window.

Securing your homes and setting your alarms are extremely important. Even if your going to run a quick errand please ensure your homes are secure. You just never know when an opportunity will present itself to a lurking burglar. Keep your blinds closed or pitched at an angle so that you are not showcasing what is inside. Keep your bushes, trees, and shrubs trimmed below your windows and in a manner they do not offer hiding spots within your yard.

If you have any questions, please feel free to contact me at any time.

Ben Carro, Community Action Officer, Mountain View Precinct (602) 882-9666 Cell • Crime Stop (602) 262-6151 ❖

MEETINGS & LUNCHEONS

Biltmore Area Partnership Luncheon

The March 22nd Biltmore Area Partnership Networking Luncheon will be at Seasons52. The speaker will be Mr. Paul Penzone, President, Penzone Consulting and Solutions. Penzone provides sound direction and leadership for operations and protocols in the workplace and home to mitigate potential threats of violence. The Town of Paradise Valley has hired Paul Penzone as a consultant to the newly formed public safety task force focused of the Paradise Valley Police Department. Mr. Penzone is a decorated 21-year veteran of the Phoenix Police Department.

Seasons52 is located 2502 East Camelback Road in the Biltmore Fashion Park in Phoenix. Reservations are required by Friday, March 18th, 2016. Networking will be from 11:30 a.m. to 12 noon, when lunch will be served. The guest will address the attendees from 12:30 p.m. to 1:00 p.m. The cost is \$30 for members and \$35 for nonmembers. For additional information, please call Ed Rossi at (602) 957-6483. Reservations and checks should be sent to Biltmore Area Partnership at 3104 East Camelback Road, #174, Phoenix, AZ 85016. ❖





Biltmore Lunch Bunch

The Biltmore Lunch Bunch (BLB) will meet on Friday, March 4th, 2016 at 11:45 a.m. at Frank and Albert's with La Rita Mason as Coordinating Hostess. BYOM (Bring Your Own Money), order off the menu and come enjoy lunch with ladies who live or work in the Biltmore area. The dress is casual.

For advanced planning:

Friday, April 8th, 2016-11:45 a.m.-Frank and Albert's with La Rita Mason as Coordinating Hostess

Friday, May 6th, 2016-11:45 a.m.-Frank and Albert's with La Rita Mason as Coordinating Hostess

You will receive e-mail reminders of when the lunches are scheduled. If you have any questions or would like to be added to the list to receive reminders about the BLB, contact La Rita Mason at 602-667-0002 or lrmason@arn.net. It helps in planning if you can let La Rita know in advance if you know you plan to come; however, if you don't know until the time of the event, drop-ins are always welcome. ❖

Biltmore Networking Group

Would you like to network among Biltmore area professionals and businesspeople? Do you enjoy socializing with others living or working in the Biltmore area? The Biltmore Networking Group has been going strong since the summer of 2003. The Biltmore Networking Group organizes a monthly happy hour for professionals, businesspeople, residents, and anyone who enjoys the Biltmore area to meet and network.

The next events are planned for March 3rd and April 7th and May 5th, 2016 from 5:30 p.m. to 7:30 p.m. at the Omaha SteakHouse Garden Lounge inside the Embassy Suites Phoenix Biltmore located at 2630 East Camelback Road in Phoenix. You can reach them by calling (602) 955-3992. There is no need to RSVP, and there is never a charge to attend these events, so please feel free to stop by and meet your neighbors.

If you have any questions or would like to be added to the email list for monthly announcements, please contact Shahpar at biltmorenetwork@gmail.com. ❖

SPECIAL OFFERS AND EVENTS

Arizona Biltmore Resort and Spa

This March, celebrate **St. Patrick's Day** poolside! The festivities kick-off at Paradise Pool with drink specials, treasure hunts, a foam party and a DJ! Afterward, enjoy our specialty menu at Frank & Albert's featuring Smoked Haddock Gratin, Guinness Braised Beef and Traditional Leek and Oatmeal Soup!

Celebrate an unforgettable **Easter** amid the historic architecture and colorful gardens of the Arizona Biltmore with an array of activities and a choice of brunch in Wright's At The Biltmore, a special menu in the Gold Room or dinner at Frank & Albert's. Join them as the Easter Bunny welcomes guests to the resort's annual Easter Egg Hunt, a favorite Biltmore tradition. The Easter Egg Hunt starts at 9:30 a.m. followed by a carnival hosted in Paradise Garden from 10:00 a.m. to 1:00 p.m.

March marks the next installment of the **Arizona Biltmore Beer Dinners**. Goose Island Brewing steps in the spotlight Wednesday, March 9th where acclaimed microbrews are paired with original recipes by Arizona Biltmore's culinary team. The four-course dinners will be held in the private Sunroom of Frank & Albert's restaurant.

The 26th season of the **Winemaker Dinner Series** welcomes ZD Wines featuring Reserve Chardonnay, Reserve Pinot Noir and Abacus XVII on Thursday, March 3rd and Huneenus Vintners featuring Faust Cabernet and Quintessa on Thursday, March 24th. Held in the resort's historic signature restaurant, Wright's at The Biltmore, the Winemaker Dinners combine innovative gourmet dining, acclaimed wines and winemakers discussing their wines with after-dinner drinks and cigars on Squaw Peak Lawn. The dinners are held monthly and will run through June 2nd, 2016. Please call 602-955-6600 for details.

Indulge in savory culinary delicacies and mouthwatering pastries complemented by an array of discerningly selected teas. Join them for our **High Tea** Thursday through Sunday with seating available at noon or 2:00 p.m. Reservations are required.

ABEVA Board of Directors

James Bell, President
Michael Leeman, Vice President
Mark Monserrez, Secretary
Judith Shafkind, Treasurer
Arnold Braasch, Director
Steven Helm, Director
George King, Director
Michael Leeman, Director
Phil Tibi, Director
Will Hawking, Director

ABEVA Office Information

**2525 East Arizona Biltmore
Circle, Building D, Ste. 145
Phoenix, Arizona 85016
Hours Mon.-Fri. 8:30 am-5 pm
602-955-1003 phone
602-955-1144 fax**

**Carol Jones
Community Manager
The ABEVA Brief Editor
Carol Jones
cjones@abeva.com**

**Roving Patrol: 602-369-4776
Police Dept. Non-Emergency:
602-262-6151**

Website Information

Please visit the website at www.abeva.com. There is a link to Phoenix Metro Bank to pay your annual dues. You can download many ABEVA documents; CC&Rs, Parking Permission, Architectural Request Form, and more. You may also read board minutes and the *ABEVA Brief* online. ❖

Handy Contacts

City of Phoenix Back-Washing
Department
(Pools)
602.256.3190
Dead Animal Pick-up
602.262.6791
Dog Catcher
602.506.7387
Snake Control
480.894.1625
Fish & Game
602.942.3000
SRP Outages
602.236.8811
Water Department
602.262.6251
Water Department (after hours)
602.261.8000





Don't miss out on exploring our stunning 39-acre property and learning about their incredible past with a **guided history tour**. Tours are 1.5 hours long and are available three times per week. To sign up or request further information, please contact the Arizona Biltmore Concierge at 602-955-6600.

If you don't come for the fine food, make sure to enjoy live music every weekend, attractive spa specials and much more! ❖

Arizona Biltmore Golf Club

Spring is in the air! Play your favorite course before catching a game at The Adobe's redesigned Bar'n. Plus, relax on The Adobe's expansive patio and enjoy the uninterrupted view of the fairways. Be sure to ask about the new menu which includes savory snacks you won't want to miss.

Easter is around the corner: Skip cooking and instead make plans to meet friends, family and neighbors for a delectable Easter brunch on March 27th at The Adobe. Make reservations early by calling (602)468-9160.

Happy Hour at Biltmore Golf Club: Happy hour begins at 2:00 p.m. and goes til close. Enjoy \$5 appetizers including frickles, onion rings, chips n' dip, quesadillas or chili cheese fries. Receive \$2 off all cocktails and wines by the glass and \$1 off all beers. The new Adobe Brew is \$3 all the time. Happy hour food is available from 2:00 p.m. to 4:00 p.m., and 5:00 p.m. on weekends.)

Celebrate with them: In the heart of the Biltmore area, host your next birthday, anniversary party or special business event at the Arizona Biltmore Golf Club. Plus, because The Adobe is closed for dinner, they even host gatherings without charging you a fee for space, whether in the dining room, bar, patio or tent.

Unlimited Golf is here: Enjoy all the proximity, privileges and prestige of the Biltmore Golf Club Membership, but now they add the perk of a completely unlimited golf option. Learn all about this new membership option at www.azbiltmoregc.com.



For additional details to book a golf tee time, corporate lunch or private dinner, please visit www.azbiltmoregc.com or www.theadoberestaurant.com. ❖



ABEVA MEMBER DISCOUNTS FOR MARCH 2016

The following businesses and ABEVA partners have graciously offered to provide discounts to **ABEVA MEMBERS ONLY**. **THERE IS NO ABEVA-ISSUED CARD. TO SHOW YOU ARE A MEMBER OF ABEVA, BRING THIS SECTION OF THE BRIEF WITH YOU.**

Restaurants

- **Omaha Steak House** 2630 E. Camelback Embassy Suites. 10% off food only not valid holidays 602-553-8970. 
- **L'Amore Restaurant** 32nd Street & Lincoln Drive. 10% off. 602-381-3159. 
- **Base Pizzeria** 3115 E Lincoln Drive. Organic. Modern. Pizza. 20% off lunch for all ABEVA members. For more information, call 602-535-8914.

Partners & Businesses

- **Foothills Pet Resort** 3165 E. Lincoln Drive. 10% off Boarding, Daycare, and Grooming Services. Call 602-956-2302 or visit www.foothillspetresort.com. 
- **Aluxio Home Management** 15% discount to ABEVA members. Call 480-818-2479 or visit www.Aluxio.com.
- **Mr. V's Fine Cigars and Events** Rare, vintage, and aged cigars. 10% off entire purchase of cigars, cutters and ash trays when you mention this ad. Call 602-413-6544.
- **Salon Vanity'z** 2633 E. Indian School Rd., Suite 150. 10% off to ABEVA residents on all nail and skin care services. 602-553-0399 or visit www.salonvanityz.com.
- **Classy-Jazzy Boutique** 3147 E. Lincoln Drive next to L'Amore Restaurant. Clothing, accessories & jewelry. \$20 off your first purchase!
- **Salon Estique** 40 E. Camelback. ABEVA Residents get a FREE Haircut/Style and makeup application. First time guests only. Weekend and holiday restrictions may apply. Salonestique.com 602-248-0077.
- **Inspired Bodies Massage** 602-451-5436. Therapeutic

massage and reflexology. New clients receive a 60 minute massage for \$60.

- **Wax Appeal** 1202 E. Maryland, Suite 1C, Phoenix, AZ 85014. www.waxappealbyjill.com, 602-684-8034 Mention this ad and receive 20% off your service. By appointment only.
- **State of the Art Designers in Hair** 2398 E. Camelback Rd. Complimentary haircut with any color service. Stylist Jill Moore 602-435-8488.
- **UPS Store** 3219 E. Camelback Road (next to Tomaso's.) 10% off 602-952-8830. 
- **Groom Room Barbershop** at Biltmore Fashion Park. Receive \$5 off. Every haircut comes with a shoe shine! 602-252-2552. 
- **Wrigley Mansion** 20% off lunch, dinner or brunch. For your reservation call 602-955-4079.
- **Seth's Healing Hands** Traveling Medical Massage Specialist. Over 15 years experience. 20% off all medical massages for ABEVA members. 602-373-7553.
- **Holiday Cruises & Tours** \$100 discount on seven day or longer vacation. I will find the best value for your dollar. Call Claudia, your Biltmore neighbor and vacation expert 602-228-9939.
- **Window Cleaning** Special \$99 Special includes interior & exterior windows up to 2000 SF home, discount for larger homes. Over 5 years in Biltmore area. Bright Crystal Cleaning 602-421-2568.
- **XCVI Boutique** at Biltmore Fashion Park. Clothing, accessories and jewelry for women who believe in style and comfort. 30% discount on newest arrivals.

