

ABEVA BRIEF

Published for Arizona Biltmore Residents Only



August 2010

ABEVA Mission Statement

ABEVA pledges aggressive leadership to nourish and enhance our Biltmore Lifestyle by preserving and protecting the ambience and environment, and by maintaining standards which benefit all members of ABEVA.

July 19th Board of Directors Meeting Highlights

- Jay Swart reported that the Camelback East Village Planning Committee approved a Quick Trip at 44th Street and Palm Lane as well as a Sushi Broker at 32nd Street and Camelback. The applications will next be reviewed by the Planning Commission.
- Jay Swart presented an emergency type reference booklet that the Security Committee reviewed at its last meeting and requested ABEVA produce one for distribution to all residents. The board was very receptive to the idea, and Jay will proceed to create a draft of the contents and provide a total estimated cost of the project at a future board meeting.
- The board approved a proposal for the re-striping of the streets that ABEVA is responsible to maintain to give them a fresher look.
- The board discussed and reiterated an ABEVA email and phone number policy that has been in place for many years. ABEVA considers emails and phone numbers private information, and these are not shared with any other homeowners.
- The board agreed that as ABEVA sub associations have some long time guards, ABEVA will begin to feature them in the Brief. The feature will include where they work, how long they have been with the sub association, what they like about their jobs and a bit of personal information.
- Officer Jonathan McLaughlin, from Squaw Peak Precinct, who has been our Neighborhood Enforcement Team representative, is being assigned to a different beat in August. Officer McLaughlin has been a wonderful asset to ABEVA and will be greatly missed.
- Although the Budget Committee will be meeting in late August or early September, the next scheduled Board of Directors meeting will be September 20th at 5:30 p.m. in the ABEVA office. ■

Your Email Address: Help ABEVA Help You

As noted in the meeting highlights at the July meeting, the ABEVA Board reaffirmed its policy to share your email address with no one. Ever. We will use your email address in these important ways:



1. If there is an emergency in the area (e.g. a traffic accident, a fire), we will alert you if traffic is impeded.
2. We will keep you informed of regular ABEVA business, including events sponsored by the trusted business partners within our neighborhood.
3. We can save you money! We have occasional updates of regular business items that we send by postal mail. The ABEVA Board is trying to reduce the cost of those expensive mailings. Since email is free, it is more cost-effective. Your email address will help us save unnecessary costs.

Please email your address to Roberta Peterson at rpeterson@abeva.com or call the ABEVA Office at 602-955-1003. ■

From the ABEVA Office Finances – ABEVA Working to Protect Your Money

One of the most important responsibilities of the board is to manage the association's funds - your money. We take this responsibility seriously; these are the procedures we insist on to protect your money:

- Association financial records are reviewed annually by a certified public accountant.
- Bank statements are reconciled promptly each month.
- The balance sheet and profit and loss statement are reviewed each month, and expenses are compared to the budget each month.
- Association reserve accounts are analyzed annually to ensure they are adequate for future needs.
- The association has an investment policy that safeguards the principle of invested funds, a signature





policy that safeguards operating funds, and a collections policy that safeguards cash flow.

- Checks and balances are in place to ensure the safety of association funds, such as requiring two signatures on all checks. ■

Delinquent HOA Dues

As of July 20th, 35 owners remain delinquent. 14 of the 35 owe late and/or legal fees, which will again be billed with the fall invoice, several are pending Trustee Sales or Bankruptcy and several are currently bank owned. ■

Geneva Holdings Condominiums

Fairway Lodge has 56 units of the 75 sold and closed. When the number reaches 57, they will turn the association over to the homeowners. Two Biltmore Estates has 12 out of 38 sold and closed. ■

Resort Monuments

On one weekend in mid July there were two separate incidents resulting in resort entrance monuments being badly damaged. Half of the monument at Thunderbird and 24th Street was removed after being hit by an SUV. The next night another car took out half of the monument at 24th Street and Arizona Biltmore Circle. The monuments will be repaired, however the cars appeared totaled. ■



Colony Biltmore IV/Villas I Tennis Courts

The old deteriorating tennis courts are being removed thanks to the approval of a one-time special assessment of their community. With the courts removed, the property will be returned to its natural state. ■



Taliverde – 24th Street Oleanders

Over the past several months, Taliverde has spent a great deal of money cleaning and thinning out the oleanders along their portion of the 24th Street. They also entered into an ongoing maintenance contract so they do not reach the overgrown state again. We thank them for improving the appearance along 24th Street. ■

SAFETY & SECURITY

THE RESPONSIBILITY FOR SECURITY BEGINS WITH EACH RESIDENT, AND MOST CRIMES ARE CRIMES OF OPPORTUNITY.

As always, should you see anything suspicious, call Roving Patrol at 602-369-4776 or Phoenix Crime Stop at 602-262-6151. It's a good idea to program both of these numbers in your home and cell phones.

In July, the patrol vehicle had the windows tinted and new tires put on. Although it has only been operating since mid February, it already has almost 30,000 miles on it. You will also notice the larger lettering on the rear spare tire making the phone number easier to read from a distance. ■



Sub Association Guard Profile

Several of the sub associations have guards who have served for many years. This continuity provides all of us with a bonus of extra security. The ABEVA Board is pleased to acknowledge these long-time employees for the work they do and the length of time they have served. We want all homeowners to learn a bit about them personally. Each month will feature a different guard. We hope you enjoy getting to know them.

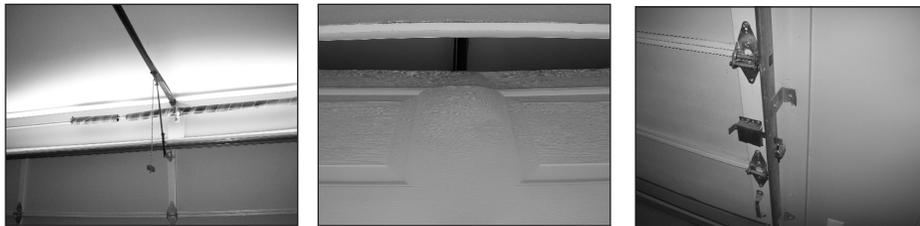
Ursula Baldwin has been the guard at Courts I for 18 years and 9 months. She enjoys the public relations, and she is proud to do all she can to help anyone. Her interests outside of work include reading, writing, and watching horror movies. She has written a book of poems titled "A Little Bit of Everything." She and her husband Amos raised their grandson from the age of two. This young man is now in college studying forensic technology. Ursula always greets guests with a friendly smile. ■



Garage Door Break-In

To see a video of how easy this is done in six seconds please view the website www.youtube.com then search videos by typing in garage break-in and choose garage break-in in 6 seconds, as well as the others. This video has been around the internet for a few months, however this type of break-in was attempted in the Biltmore recently on a home that is not occupied in the summer. Fortunately they had the additional locks, as shown in the photos on the next page, on each side of the interior of the garage so the thieves were unable to enter. ■





Garage Door Photos and Locking Mechanism

Summer Storm Safety

High winds, flash floods and lightening can create hazardous conditions and power outages. PREPARE for an unexpected outage by placing flashlights and fresh batteries in handy locations, such as near telephones or beds, and keep coolers handy to hold ice. ■

Hands Only CPR

When an adult collapses, follow these two steps: FIRST call 911, and SECOND push hard and fast in the center of the adult's chest. This is called Continuous Chest Compression. The new recommendations were developed at the University of Arizona's Sarver Heart Center and are supported by the American Heart Association and emergency professionals. See a demonstration video from the American Heart Association at www.handsonlycpr.org Knowing what to do can help save a life. Every minute after a person collapses decreases his or her chance of survival by about 10%.

Traditional CPR is still recommended for pediatric patients, drowning victims and those suffering from drug overdose because the collapse likely is respiratory arrest preceding the cardiac arrest. ■

MEETINGS & LUNCHEONS

Camelback East Village Planning Committee

The next meeting is scheduled for Tuesday, August 3rd at 6:00 p.m. at the Devonshire Senior Center, 2802 E. Devonshire (one block north of Indian School Road). The meetings are open to the general public. For additional information, please call Marc Thornton, Camelback East Village Planner at 602-261-8701 or visit the website at www.phoenix.gov/PUBMEETC/indxhtml.html. ■

Biltmore Networking Group

The Biltmore Networking Group monthly happy hour provides an excellent opportunity to meet and network with others in the Biltmore community. There is usually a group of about 60-80 professionals, including finance, fine arts, government, hospitality, law, marketing, medicine, real estate, technology and many more.

This month's happy hour is planned for August 5th from 5:30 p.m. to 7:30 p.m. at the Omaha Steakhouse Garden Lounge inside the Embassy Suites Phoenix Biltmore. There is no need to RSVP, and there is never a charge to attend these events. If you have any questions or would like to be added to the email list for monthly announcements, please contact Shahpar Shahpar at Tiffany & Bosco, P.A. at ss@tblaw.com or (602) 255-6020. ■

NEWS FROM ABEVA NEIGHBORS

ADOBE Restaurant Happy Hour

Happy hour at the ADOBE restaurant at the Golf Club was a success. It was great to see so many ABEVA members in attendance, and many



ABEVA Board of Directors

James Bell, President
Heather Litton, Vice President
Stephen Hoffman, Treasurer
Marcia Finberg, Secretary
Camille Ercolano
Steve Goldston
Mark Monserez
Dr. Arnold L. Serbin
L.A. Shafkind
Harvey Shrednick
Jay Swart

ABEVA Office Information

**2525 East Arizona Biltmore
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Hours Mon.-Fri. 8:30 am-5 pm
602-955-1003 phone
602-955-1144 fax

Roberta Peterson - Exec. Dir.
email: rpeterson@abeva.com
Beryl Ross - Executive Assistant
& Notary - bross@abeva.com
Roving Patrol: 602-369-4776
Police Dept. Non-Emergency:
602-262-6151
Resort Truck Parking on ABC Hotline
602-954-2573



Website Information

Sign on to visit the website by going to www.abeva.com. If you do not yet have a login name and password, from the menu on the left choose e-forms, then choose login request, fill out the required information and click submit. We will send your pre-assigned login name and password back by email. You may read board minutes and the *ABEVA Brief* online. ■

attendees enjoyed a putting contest. Hopefully the Adobe will have more happy hours in the fall. ■

Arizona Biltmore Resort & Spa

The ABEVA summer hotel room rates start at \$84 for classic accommodations. This is for residents when they show their ARIZONA BILTMORE REWARDS card.

The main lobby was recently renovated with all new furniture and carpeting. The Lobby Tea room also received new furniture, carpeting and window

treatments. The Arizona Biltmore Ballroom was also renovated with new lighting fixtures, carpeting and air walls. Next will be the Conference Center with new wall coverings, carpet and fixtures.

The next big Hollywood and Wine event will be held Labor Day weekend. They have two concerts in the Arizona Biltmore Ballroom with the Fab Faux, which is a Beatles tribute band. Tickets are \$25 and may be purchased through their website at www.arizonabiltmorehollywoodandwine.com. ■

ABEVA MEMBER DISCOUNTS FOR AUGUST 2010

The following businesses and ABEVA partners have graciously offered to provide discounts to ABEVA members. **THERE IS NO ABEVA ISSUED CARD. TO SHOW YOU ARE A MEMBER OF ABEVA, BRING THIS SECTION OF THE BRIEF WITH YOU.** If you forget, you can try showing your resort or Wrigley Mansion card. To view menus, log onto the ABEVA website at www.abeva.com and click onto Hot Links.

Restaurants

- *****NEW*** Bluewater Grill** - 16th Street and Camelback - Every Wednesday in the month of August they offer \$15 steamed lobsters for ABEVA members - 602-277-FISH.
- **L'Amore Restaurant** - 32nd & Lincoln - 10% - (bring your business card and enter drawing to win free dinner) - 602-381-3159.
- **Zen 32 restaurant** - 32nd & Camelback Road - 10% - 602-954-8700. 
- **Baby Kay's** - 2119 E. Camelback, Town & Country Shopping Center - 10% - 602-955-0011.
- **Omaha Steakhouse** - 2630 E. Camelback (Embassy Suites) - 10% food only - not valid holidays - 602-553-8970. 

Partners & Businesses

- **European Detail and European Aviation** - located on Indian School & 20th Street. Save 10% on your car detailing just for being an ABEVA member. They pick up and deliver in the Central corridor at no extra charge. (Ask about a multiple car discount). Visit their website at www.europeandetail.com or call Perry Dodd at 602-956-6464
- **Arizona Biltmore Resort Rewards Card.** (card is not applicable on holidays or for special events.) The resort offers ABEVA members a 15% discount at restaurants, gift shops, spa services or guestrooms, when they have the resort-issued card. To obtain an application form, you may contact the concierge desk at the resort by calling 602-955-6600, visit www.arizonabiltmore.com/about/rewards.asp or come into the ABEVA office for a form to fill out and fax to the resort. For further information about the resort, call 602-955-6600 or visit www.arizonabiltmore.com.
- **ABEVA rate at the Ritz-Carlton** through

September 4th is \$109 for a deluxe room per night including the normal \$27 parking fee. To make reservations, contact the hotel directly at 602-468-0110 or central reservations at 1-800-241-3333. Just tell them you are an ABEVA member and let them know if you are celebrating a special occasion. For more information, visit www.ritzcarlton.com.



The Waldorf-Astoria Collection

- **Wrigley Mansion** - By popular request, Geordie's Restaurant is now open for dinner every Thursday night from 5:00 p.m. to 9:00 p.m. in addition to its regular Friday and Saturday evenings. They also offer Happy Hour on the patio every Friday and Saturday from 4:00 p.m. to 7:00 p.m., and Saturday from 2:00 p.m. to 7:00 p.m. on the Camelview Patio. Barbeque Grill items are also available. To make dinner reservations online, go to www.opentable.com or call the main desk at 602-955-4079.

- **Arizona Biltmore Country Club** - As a neighboring partner to ABEVA, the golf club offers ABEVA members a rate including cart, plus tax through September 1st of \$49. 

ARIZONA BILTMORE GOLF CLUB

- Upcoming plans for the golf club include a new exterior paint color, Wi-Fi and flat screen televisions. For further information about the Golf Club or to reserve your tee times, call 602-955-9655 or visit www.azbiltmoregc.com.
- **Camelback Fitness** - Biltmore Financial Center 2394 E. Camelback #120 - One free personal training and EECP session or 10% off for new clients. Call Cory at 602-391-4702.
 - **UPS Store** - 3219 E. Camelback Road (next to Tomaso's) - 10% - 602-952-8830. 