

# ABEVA BRIEF

Published for Arizona Biltmore Residents Only

August 2019

## ABEVA Mission Statement

*ABEVA pledges aggressive leadership to nourish and enhance our Biltmore Lifestyle by preserving and protecting the ambience and environment, and by maintaining standards which benefit all members of ABEVA.*

*ABEVA is not affiliated with Biltmore Lifestyles magazine and does not necessarily endorse or recommend any of its content or advertisers.*

## From the ABEVA Office

### Next Board Meeting

The next meeting of the ABEVA Board of Directors is Monday, August 19th, 2019 at 5:30 p.m. in the ABEVA office.

### Street Paving

A date has not been set yet for the sealcoating of Arizona Biltmore Circle. ABEVA is trying to coordinate with the Biltmore Resort and their paving schedule. Roadwork will not affect traffic or access to homeowners. Paving will be scheduled before the end of September, and homeowners will receive an email notification when the date is set.

### Pink Sidewalk / Grand Paseo

A temporary chain-link fence was installed to restrict people on the north side of Lincoln from entering ABEVA property and trespassing onto the golf course. The temporary fence was knocked down several times. ABEVA is now installing a permanent fence with a locked gate across the tunnel entrance along with surveillance cameras. ABEVA's attorneys are pursuing ways to get permanent access to the Grand Paseo hiking trail back for ABEVA residents. The Resort has also joined the dispute and will help with getting access restored.

### ABEVA Annual Assessments

The 2019-2020 Annual Assessment Statements will be mailed out at the end of September. If you have a change of address, please email the information to ABEVAOFFICE@ABEVA.COM.

If you would prefer to receive an "E-Statement" (statement via email) but have not confirmed your email address, call 602-955-1003 or email ABEVAOFFICE@ABEVA.COM by September 10th, 2019.

If you use automatic bill pay, please verify with your bank the correct account number and address for remittance.

### ABEVA, P.O. Box 67848, Phoenix, AZ 85082

Please continue to make checks payable to ABEVA and include your ABEVA account number (found on your statement beginning with #1002) in the memo portion of your check to help ensure your payment is applied to your account. Also, please include the tear-off portion of your statement along with your check and return everything in the enclosed envelope.

Assessment payments are due November 1st, 2019 and will be assessed a late fee if received after December 1st, 2019. Remember, not receiving your statement is not an excuse for not paying your dues.

For your convenience, you may now pay your assessment through the ABEVA website. ABEVA has updated the website to include a payment portal called Caliber Portal. You must FIRST register before accessing this portal. See instructions below.

### CALIBER PORTAL REGISTRATION

**Owners with multiple properties must register each property/account separately; the same email address may be used.** Begin by going to the ABEVA website at [www.ABEVA.com](http://www.ABEVA.com).

On the left-hand side, you will see a green box "Make a Payment Here." **Click the green box.** You will be redirected to the Caliber Portal Homepage. You will see:

**"Username" "Password" "Login" "Create login"**  
Click **"Create Login"**

- o Enter your **ACCOUNT NUMBER** that begins with #1002
- o Enter your **EMAIL ADDRESS** that is on file with ABEVA
- o Click **SUBMIT REGISTRATION**
- o After clicking Submit Registration, if the email address entered is not on file with ABEVA, the following message will appear: *"There was an issue locating your account, please enter your unit address below and resubmit."*
- o Enter your **ABEVA Property Address** (and Unit number if applicable) that is associated with your **ACCOUNT NUMBER. The address must match exactly.**
- o **Submit Registration**
- o If there is more than one **OWNER**, a drop-down will appear allowing you to select the appropriate person
- o Select **Submit Registration**

### Once you have selected Submit Registration:

- o You will receive an email, at the email address you entered, containing a link to create your log in and password.
- o Go to your email you provided when registering and locate the email sent with the subject "New Account Registration"
- o Click on the link provided





## CREATE LOGIN CREDENTIALS

1. Enter a **Username** (Username must be at least six (6) characters)
2. Enter a **Password** (Passwords must be at least eight (8) characters and contain at least (1) uppercase letter, one (1) lowercase letter, and one (1) number)
3. **Confirm** Password
4. Select **Submit**

After selecting Create Account, you will receive **“Registration Success!”**

You will be redirected to the login page

Enter your: **USERNAME**

Enter your: **PASSWORD**

Click **Login**

You will be able to see your account balance, make a payment and update your mailing address.

**REGISTRATION ONLY HAS TO BE COMPLETED ONE TIME!**

*These instructions are also posted on the ABEVA website*

## SECURITY

**THE RESPONSIBILITY FOR SECURITY BEGINS WITH EACH RESIDENT. MOST CRIMES ARE CRIMES OF OPPORTUNITY.**

**IF YOU HAVE A SECURITY SYSTEM AND DO NOT TURN IT ON, THEN YOU DO NOT HAVE A SECURITY SYSTEM.**

Should you see anything suspicious, please call 911 or Phoenix Crime Stop at 602-262-6151 and then notify the ABEVA Roving Patrol of the incident at 602-369-4776. For your safety, please have these numbers programmed in your home and cell phones. ❖

### Monthly ABEVA Patrol Report Recap for June 2019

| Name of Incident            | Total Incidents |
|-----------------------------|-----------------|
| ALARM                       | 7               |
| COLLISION                   | 2               |
| DAMAGE TO PROPERTY          | 1               |
| DISORDERLY CONDUCT          | 1               |
| DOOR NOT SECURE             | 1               |
| GARAGE DOOR OPEN            | 19              |
| GATE                        | 2               |
| INJURY TO PERSON            | 1               |
| JUNK, LITTER AND DEBRIS     | 9               |
| LANDSCAPING                 | 2               |
| LOST & FOUND                | 1               |
| LOUD NOISE                  | 1               |
| OTHER                       | 4               |
| PARKING VIOLATION           | 3               |
| POLICE - FIRE - EMS ON SITE | 5               |
| POLICE ON SITE              | 2               |
| SOLICITATION                | 2               |
| SUSPICIOUS PERSON           | 4               |
| SUSPICIOUS VEHICLE          | 1               |
| THEFT                       | 5               |
| TRESPASSING                 | 1               |
| WATER                       | 2               |
| WILDLIFE                    | 3               |
| <b>TOTAL REPORTS:</b>       | <b>79</b>       |



## MEETINGS & LUNCHEONS

### Biltmore Networking Group

Would you like to network among Biltmore area professionals and businesspeople? Do you enjoy socializing with others living or working in the Biltmore area? Check out this unique group and get a feel for what makes the Biltmore area such a great community.

The Biltmore Networking Group organizes a monthly happy hour for professionals, businesspeople, residents and anyone who enjoys the Biltmore Area to meet and network.

The upcoming happy hours are planned for August 1st, September 5th, October 3rd and November 7th, 2019 from 5:30 p.m. to 7:30 p.m. at the Lounge inside Rico's American Grill at the Pointe Hilton Squaw Peak located at 7677 North 16th Street in Phoenix. There is no need to RSVP, and there is never a charge to attend these events, so please feel free to stop by.

If you have any questions or would like to be added to the email list for monthly announcements, please contact Shahpar at [biltmorenetwork@gmail.com](mailto:biltmorenetwork@gmail.com). ❖

### Biltmore Ladies Lunch Bunch

All Biltmore Ladies Lunch Bunch (BLLB) luncheons will be held on the 2nd Friday of the month for all of 2019 at 11:45 a.m. They will be held at Frank and Albert's restaurant located at the wonderful Arizona Biltmore Resort. The August luncheon will be on Friday, August 9th. Frank and Albert's offers half-portion entrees and has a very nice, varied lunch menu. You will also receive the special ABEVA discount on your bill. The dress is casual. Come meet your neighbors and make friends!

Carla Hancock is the coordinator for Biltmore Ladies Lunch Bunch. If you have any questions, or if you would like to be added to the list to receive reminders about the Biltmore Lunch Bunch, contact Carla Hancock at 602-350-1351. Please RSVP to [CarlaHancock@cox.net](mailto:CarlaHancock@cox.net). ❖

## SPECIAL OFFERS AND EVENTS

### Embassy Suites ~ Special Rate

2630 East Camelback Road

Phoenix, AZ 85016

For your out of town guests or just for a staycation, there will be a 15% discount off the Best Available Rate for ABEVA members.

#### Above rate will include:

- All suite accommodations - choice of one king bed or two queen beds
- Cooked to order breakfast
- Evening reception

The Embassy Suites Biltmore is within walking distance to The Biltmore Fashion Park with over 60 stores and 12 restaurants. For reservations, please call 602-955-3992, or you may make reservations at the website at [www.phoenix-biltmore.embassysuites.com](http://www.phoenix-biltmore.embassysuites.com) and under corporate code use ID 2759628. ❖



## August Events at the Arizona Biltmore, A Waldorf Astoria Resort

**Happy Hour History Tours:** Start your weekend off with a happy hour unlike any other. Happy Hour History Tours begin every Friday at 6:00 p.m. While enjoying refreshing libations, the Historians will take you through the hidden treasures of this Arizona landmark's storied past, 90 years in the making. Adults (21+) | \$20 includes two cocktails. Children (5-20) | \$10 includes two refreshments. Attendees of the Happy Hour History tour will receive 15% off dining, valid at Frank & Albert's, Wright's at the Biltmore and The Wright Bar, as well as 15% off retail purchases from the Gift Shop. Reserve your spot with the concierge now by calling 602-955-6600.

**Happy Hour at Frank & Albert's:** Cool off from the heat with refreshing bites, cocktails and appetizers from the chef starting at \$4 daily from 2:00 p.m. to 6:00 p.m.

**Summer Spa Specials:** Stay rejuvenated this summer with spa specials and salon discounts, including \$99 massages, \$99 facials and 30% off any à la carte service. For more information, please call 602-381-7656.

**Summer Cellar Chill-Out Menu:** Wright's at The Biltmore: Wednesdays through Saturdays from 6:00 p.m. to 9:30 p.m. at Wright's Wine Cellar. Enjoy our chef's tasting menu with wine pairings. \$150++ per person. Reservations are required. For more information or to make reservations, call the concierge at 602-955-6600, Ext. 7000.

**Lagunitas Brewing Co. Beer Dinner:** Savor a curated, four-course dinner paired with beers from Lagunitas Brewing Co. in Lagunitas, California. \$45++/per person. Reservations are required. For more information or to make reservations, call 602-955-6600, ext. 2808. The reception is at 6:30 p.m., and dinner is at 7:00 p.m.

**Tawny Port & Dessert Tasting:** Enjoy an array of great sweets with three types of Grahams Tawny Port to include 90 total years, all paired with a scrumptious dessert bite. \$90++ for two people. Featured bites include: 20-Year Tawny Porto Golden 70% Dark Chocolate Truffle • 30-Year Tawny Porto White Chocolate Lemon Cremeux Lollipop • 40-Year Tawny Porto Vanilla Crust Milk Chocolate Ganache Tart.

**Vino & Canvas:** Paint on canvas August 16th from 6:00 p.m. to 8:00 p.m. in the Aztec Room. Refine and align your creativity for a festive evening at the Arizona Biltmore! \$30 per person includes painting materials and two glasses of wine. Ages 21+; Reservations are required. Call 602-955-6600, Ext. 7684. ❖

## Arizona Biltmore Golf Club Events

We hope to see you at the Arizona Biltmore Golf Club and The Adobe Restaurant this month. Here are just a few of the things happening at the Club.

**Adobe Course Bunker Renovation:** As part of the Adobe Course bunker renovation and cart path refurbishment project, the golf club will be intermittently closing the back nine (August 1st through August 31st) of the Adobe Course to allow crews to work more efficiently and safely. Nine or 18-hole rounds will still be available on both the Adobe and Links Courses. In fact, the golf staff have set up multiple tee positions and yardages, making 18-hole rounds on Adobe more fun and interesting. In addition, throughout August, there will be one "play-all-day" rate on the Adobe Course – so you can play 9, 18, 27 or 36 holes (based on space availability) for one low fee. They appreciate your patience and understanding as they continue to invest in and improve the Arizona Biltmore Golf Club.

**Five Courses, Any Day, Any Time - The 2019 Summer Pass:** There's still time to purchase your AZ Biltmore Golf Club Summer Pass. With the Arizona Biltmore and The Wigwam Golf Club's 2019 Summer Pass you get six rounds of golf for just \$144. That's five golf courses, where you can play any day, at any time, now through September. Plus, this year's summer pass is loaded with cool perks, such as discounts at restaurants, 2-for-1 drink coupons, discounts for



## ABEVA Board of Directors

**James Bell, President**  
**Steven Helm, VP/Secretary**  
**Judith Shafkind, Treasurer**  
**Bill McKay, Director**  
**Arnold Braasch, Director**  
**Will Hawking, Director**

### ABEVA Office Information

**2525 East Arizona Biltmore  
Circle, Building D, Ste. 145  
Phoenix, Arizona 85016**

**Hours Mon.-Fri. 8:30 am-5 pm**

**602-955-1003 phone**

**602-955-1144 fax**

**Carol Jones  
Executive Director**

The ABEVA *Brief* Editor

Carol Jones

[cjones@abeva.com](mailto:cjones@abeva.com)

**Roving Patrol: 602-369-4776**

**Police Dept. Non-Emergency:  
602-262-6151**

### Website Information

Please visit the website at [www.abeva.com](http://www.abeva.com). There is a link to pay your annual assessment. You can download many ABEVA documents; CC&Rs, Parking Permission, Architectural Request Form, and more. You may also read board minutes and the *ABEVA Brief* online. ❖

## Handy Contacts

City of Phoenix Back-Washing  
Department

(Pools)

602.256.3190

Dead Animal Pick-up

602.262.6791

Dog Catcher

602.506.7387

Snake Control

480.894.1625

Fish & Game

602.942.3000

SRP Outages

602.236.8811

Water Department

602.262.6251



friends, and discounts on future rounds this fall. Visit the Arizona Biltmore Golf Club golf shop to pick up your 2019 Summer Pass today.

**Dog Days of Summer Specials:** At the Arizona Biltmore Golf Club, they're celebrating all summer long with specials each day. Checkout seven ways to save or win great prizes.

- **Merch Monday:** Stop by any Monday during the summer and check out the sales on select items
- **Tuesday:** Receive 2x rewards points
- **Wednesday:** Women's Wednesday \$25 for 18 holes after 8 a.m. or \$15 for 9 holes (tax not included)
- **Thursday:** Throwback Thursday = 19.29 after 11 a.m. (tax not included)
- **Friday:** Freebie Friday = giveaways
- **Saturday:** Saturdays are for The Biltmore. Tag The Arizona Biltmore Golf Club on social media for a chance to win prizes, free golf and more
- **Sunday:** Family Day. Kids under 17 play free with a paying adult after 1:00 p.m. (1 kid per paying adult)

**Everyday Specials at The Arizona Biltmore Golf Club:**

The Arizona Biltmore Golf Club offers great ways to play and save:

- **Lunch Break Special:** Enjoy a hot dog, a drink and a bucket of practice balls for just \$19.29
- **Biltmore Golf Happy Hour:** \$20 includes 4 to 9 holes of golf with golf cart, and one happy hour drink (up to a domestic beer). Available any day after 4:00 p.m.
- **Cold towels** are included with your round, and an Oasis is set up at the end of the round
- **\$10 replays:** Monday-Thursday, play your second round for just \$10
- **Buy a six pack of beer** and receive two free KOOZIES

**Public Service Rate:** As a small token of appreciation for all they do for the community and country, all first responders (police, fire, emergency services and military) will receive \$5 off their golf round all month long from the Arizona Biltmore Golf Club. Plus, first responders can bring up to three friends for the same rate and enjoy great playing conditions on the Adobe and Links Courses. (Must have valid I.D., good for all current and retired personnel).

For more information, to book a golf tee time, corporate lunch or private function, visit [www.azbiltmoregc.com](http://www.azbiltmoregc.com) or [theadoberestaurant.com](http://theadoberestaurant.com). ❖



## ABEVA MEMBER DISCOUNTS FOR AUGUST 2019

The following businesses and ABEVA partners have graciously offered to provide discounts to **ABEVA MEMBERS ONLY**. THERE IS NO ABEVA-ISSUED CARD. TO SHOW YOU ARE A MEMBER OF ABEVA, BRING THIS SECTION OF *THE BRIEF* WITH YOU.

### Restaurants

- **Delux - Safeway Shopping Center 32nd St. and Camelback.** 10% off entire tab (*not to be combined with any other offer*), Open daily 11 a.m.-2 a.m., [deluxburger.com](http://deluxburger.com), 602-522-2288.
- **Omaha Steak House - 2630 E. Camelback Embassy Suites.** 10% off food only, not valid holidays 602-553-8970. 
- **L'Amore Ristorante - 32nd Street & Lincoln Drive.** 10% off. 602-381-3159. 
- **Wrigley Mansion - 20% off brunch.** For your reservation, call 602-955-4079.

### Partners & Businesses

- **Salon Kismet - 5808 N. 16th St. - 20% off first time service.** Call 602-561-6774.
- **Chuparosa Painting - Biltmore residents get 25% off and an additional \$300.00 off for seniors.** Call 602-421-2568.
- **US Storage Centers - 4423 N. 24th St.** ABEVA members receive 50% off 2 months. Mention you are an ABEVA member to the Manager 602-522-2424.
- **Foothills Pet Resort - 3165 E. Lincoln Drive.** 10% off boarding, daycare, and grooming services. Call 602-956-2302 or visit [www.foothillspetresort.com](http://www.foothillspetresort.com). 
- **State of the Art Designers in Hair 2398 E. Camelback**

Rd. 50% off all hair services with stylist Jill Moore. Call 602-435-8488.

- **UPS Store 3219 E. Camelback Road (next to Tomaso's)** 10% off 602-952-8830. 
- **Groom Room Barbershop at Biltmore Fashion Park.** Receive \$5 off. Every haircut comes with a shoe shine! Call 602-252-2552.
- **ExecuCar** please book online at [www.supershuttle.com](http://www.supershuttle.com) to receive 10% off using the online discount code of WA6YQ. 
- **SuperShuttle** please book online at [www.supershuttle.com](http://www.supershuttle.com) to receive 10% off using the online discount code of ZT9K2.
- **Get Your Move On, Delicate Moving & Storage - \$100 off for your next move.** Call 480-695-6621. 
- **RunBuddy Mobile - Mobile Dog Gym.** Call 480-433-8835 or visit [runbuddy-mobile.com](http://runbuddy-mobile.com). 10% off. 
- **Doggie in the Mirror - Dog Groomer and Stylist.** 4723 N. Central Avenue. 602-266-DOGS. 10% off first time services. 
- **Pet Market - 4719 N. 20th St. #A30.** Mention you are an ABEVA member to receive 10% off your entire purchase. To redeem use code item#:500170. 602-954-4000 or visit [www.choicepetmarket.com](http://www.choicepetmarket.com).

