

# ABEVA BRIEF

Published for Arizona Biltmore Residents Only

May 2020

## ABEVA Mission Statement

*ABEVA pledges aggressive leadership to nourish and enhance our Biltmore Lifestyle by preserving and protecting the ambience and environment, and by maintaining standards which benefit all members of ABEVA.*

*ABEVA is not affiliated with Biltmore Lifestyles magazine and does not necessarily endorse or recommend any of its content or advertisers.*

*The Board of Directors and the ABEVA staff would like to wish all mothers a very Happy Mother's Day on May 10th, and to all residents, we wish you a very enjoyable Memorial Day weekend May 25th.*

## THERE WAS NO BOARD MEETING IN APRIL

### Next Board Meeting

The next meeting of the ABEVA Board of Directors is Monday May 18th at 5:30 p.m. in the ABEVA office.

### ABEVA Office Hours

The ABEVA office will be closed until further notice while we "stay at home," due to the COVID-19 pandemic. We are still available by phone at 602-955-1003. If no one is available to answer, please leave a message and calls will be returned Monday through Friday. You may email the ABEVA office at [abevaoffice@abeva.com](mailto:abevaoffice@abeva.com). We look forward to seeing you face to face again when the restrictions are lifted.

### Happy Memorial Day

Memorial Day is a United States federal holiday that is observed on the last Monday of May; this year it will be on May 25th. It was formerly known as Decoration Day. The holiday commemorates U.S. men and women who have died in military service to their country. It is also traditionally viewed as the beginning of summer by many, and many of our residents head for cooler climates. Please make arrangements for someone to check on your property periodically while you are away.

### Summer Landscape

It is time to plant summer flowers! It always seems sad to rip out the winter flowers when they look so beautiful, but if you wait any longer it will be too hot for the new flowers to get established. It's time to convert back to summer grass. If you planted winter grass, cut back on watering and mow it short so the Bermuda gets some sunshine. Once the Bermuda starts growing, fertilize with a high nitrogen fertilizer. You will have a green lawn again in no time.

### Roving Patrol Reports

With 75 speed bumps located within ABEVA, the Roving Patrol reports many people are still speeding, mostly ABEVA residents. The posted speed limit is either 25 or 20 miles per hour. For everyone's safety, please slow down. The fraction of a minute you may save can not really be important enough to risk the safety of others.

There are still too many reports of garage doors left open after 10 p.m. Folks, this is just asking for trouble, as there has been an increase in garage thefts in the ABEVA area. If there is a guard at your entrance, the Roving Patrol will give them a report of garage doors left open, otherwise they will send an email to your community manager.

### Grand Paseo i.e. "Pink Sidewalk"

We have heard from several residents that they are enjoying hiking our local trail. Of course, it helps that the weather has been perfect! Take plenty of water and watch out for wildlife. Please let the ABEVA office know if you encounter any problems on the trail, or at the underpass.

### To Help You Stay Home and Stay Safe

Here is information for curb-side pick-up and home delivery from grocery stores and local restaurants near the Biltmore area. Also, you may use [doordash.com](https://doordash.com) and [ubereats.com](https://ubereats.com) for a larger selection of restaurants that deliver. Support local and small businesses by shopping from their online stores. Buy gift cards to support the business today and use when they reopen.

#### Safeway: [www.safeway.com](http://www.safeway.com)

3132 E Camelback Rd.  
602-955-6455.

#### Fry's: [www.frysfood.com](http://www.frysfood.com)

20th Street & Highland  
800-576-4377

#### Sprouts: [www.sprouts.com](http://www.sprouts.com)

2824 E. Indian School Rd.  
602-553-3131  
1625 E. Glendale Ave.  
602-385-2150

#### Whole Foods: [www.wholefoodsmarket.com](http://www.wholefoodsmarket.com)

4701 N. 20th St.  
602-761-4750





## Local Restaurants Nearby

- **Adobe Restaurant:** 602-468-9160 - [www.theadobe-restaurant.com](http://www.theadobe-restaurant.com). All proceeds go to pay employees.
- **Keegan's:** 602-955-6616 - [www.keegansgrill.com/phoenix](http://www.keegansgrill.com/phoenix).
- **Ajo Al's Mexican Café:** 602-222-9902 - [www.ajoals.com](http://www.ajoals.com).
- **L'Amore Restaurant:** 602-381-3159 - [www.lamoreitalianrestaurant.com](http://www.lamoreitalianrestaurant.com). Pick-up only Wednesday through Saturday, 4:00 p.m. to 8:00 p.m.
- **Wrigley Mansion:** 602-955-4079 - [www.wrigleymansion.com](http://www.wrigleymansion.com). Order a custom picnic basket for delivery or pick-up Tuesday through Saturday.
- **Biltmore Fashion Park Takeout Dining:** [www.shopbiltmore.com/takeout](http://www.shopbiltmore.com/takeout). This link includes all restaurants at the mall that are providing take-out.

## Road Repairs

The seal coating will begin on Biltmore Estates Drive Monday, May 11th. They will be seal coating the outside of the road around the circle the 11th and 12th, then the inside the 13th and 14th. Colter will be seal coated the 15th and 16th. Notification letters are being sent out to all residents on the circle and the Community Managers of the sub associations. Seal coating will begin at 7:00 a.m. The sections that are scheduled will be closed for 12 hours, and traffic will be one way only. You will have access to your driveway. Please do not go around barricades, not only will you damage the street, you will cause damage to your car, and you will be charged for any required repairs to ABEVA property.

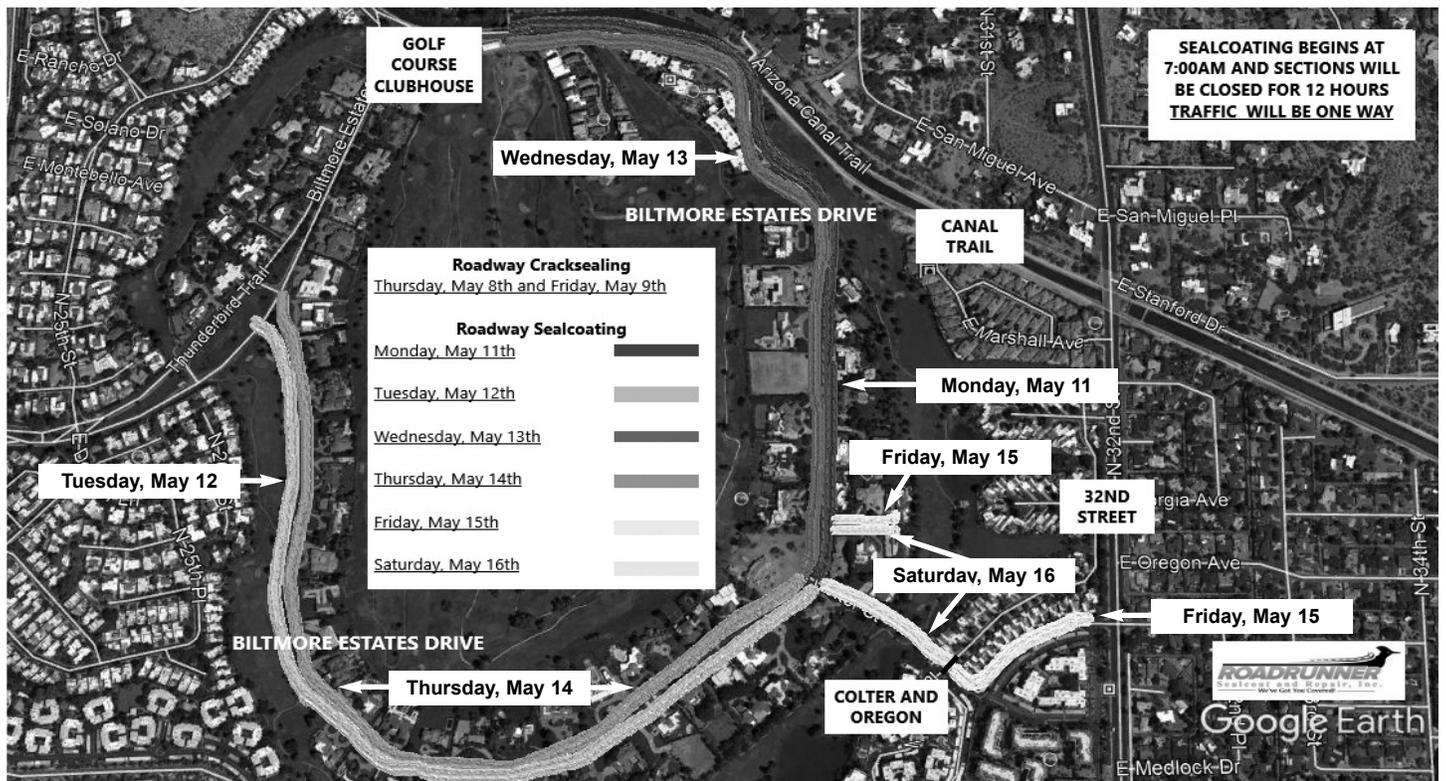
**It is imperative that all landscaping sprinklers and irrigation systems in the front yard are turned off all day during the scheduled seal coating application between May 11th and the 16th. Please see map below for schedule.**

## SECURITY

Please report anything suspicious or out of the ordinary. Call the ABEVA office 602-955-1003 or the ABEVA Roving patrol 602-369-4776. For emergencies call 911, then call the Roving Patrol. For your safety, please have these numbers programmed in your home and cell phones. ❖

### Monthly ABEVA Patrol Report Recap for March 2020

Name of Incident	Total Incidents
ALARM	1
BARKING DOG	1
COLLISION	3
DAMAGE TO PROPERTY	7
DOOR NOT SECURE	1
EQUIPMENT MALFUNCTION	3
GARAGE DOOR OPEN	36
LANDSCAPING	5
LOUD NOISE	15
OTHER	12
PARKING VIOLATION	6
POLICE - FIRE - EMS ON SITE	5
POLICE ON SITE	6
SOLICITATION	5
SUSPICIOUS PERSON	8
SUSPICIOUS VEHICLE	1
THEFT	2
TRESPASSING	6
VANDALISM TO PROPERTY	1
WATER	1
WILDLIFE	2
TOTAL REPORTS:	127





## Arizona Biltmore Golf Club News

Following is a letter that was written to Councilman Sal DiCiccio regarding the Arizona Biltmore Golf Club that he would like to share with you:

Dear Mr. DiCiccio:

It was a pleasure to meet you today at the beautiful Biltmore Golf Course. Thank you for taking the time to make Phoenix a safer place.

I have been a medical doctor for decades, and I spent over 20 years at St. Joseph's as Chairman of the Emergency Department. Additionally, it was my honor to serve as the President of the Maricopa County Heart Association and the Chief Medical Physician for the Arizona Boxing Commission.

I want to applaud the efforts JDM has taken to make the golf experience at the Biltmore Golf Club as safe as reasonably possible. The protocol I observed and the list I was provided include the following:

- Eliminated every other tee-time effectively reducing traffic by 50% and doubling spacing between golfers
- Nightly sanitizing the entire shop and restrooms from cleaning crew every night
- Carts/coolers/steering wheels/seats are sanitized after every use
- All sand bottles have been removed, and GPS screens are being sanitized after each use
- Tees and pencils are only on the carts (no community bowls of tees, pencils and towels)
- Doors, counter tops, and credit card machines all sanitized after every use
- Doors propped open during business hours
- On-course restrooms are cleaned 3 times a day
- On-course credit card machines, beverage car/hands counters cleaned/sanitized after each use, and gloves are available for all employees
- Online payments and pre-payments are being encouraged
- Customers are limited to one group checking in at a time
- Other groups waiting to check-in wait outside
- Guests who have pre-paid or have card on file can check-in outside
- No cash accepted
- Guests are carrying their own clubs and loading carts – staff there to direct
- Range baskets are being sanitized after every use
- Every staff member has bottles of sanitizer in their work area
- Ball washers are wrapped and not usable
- On-Course water coolers have been removed
- Carts are allowed in parking lot, and guests are removing their own trash from carts
- Individual cart usage and walking is being allowed
- Raised cups 1.5 inches above ground, and rakes have been removed from bunkers
- Bag stands have been removed from range
- Flags have been removed from all practice areas
- Not cleaning clubs unless specifically requested by guest
- All rental clubs are sanitized after use

I would add to the extensive list above that any guest who is found not in compliance with the above or exhibits physical symptoms of COVID-19 (coughing, hacking, shortness of breath) will be asked by staff to unconditionally and immediately leave the premises. I also have been told that the Biltmore Golf Course is now, regardless of family status, limiting the use of the golf carts to a single person.

Certainly, transmission of COVID-19 or any contagion is still possible even with the stringent protocol currently in place at the Biltmore Golf Course. However, I believe the benefits of exercise, fresh air, sunshine and moderate socialization the golfers enjoy are worth the minimal risk of transmission.

I see no significant issue with leaving golf courses open provided they post and enforce the above indicated "JDM" protocol. Certainly, some modest oversight and enforcement of the JDM protocol should be done by city of Phoenix staff, with clubs both private and public, found to be in violation of the above are fined or lose their right to remain open.

I wish you well and the best of health in these difficult times and thank you for all you do for the City of Phoenix and your constituents.

Sincerely,

*Mark Engelman*

Dr. Mark Engelman M.D.



## ABEVA Board of Directors

- James Bell, President**
- Steven Helm, Vice President**
- Mark Monserez, Secretary**
- Judith Shafkind, Treasurer**
- Wes Balmer, Director**
- Will Hawking, Director**
- Bill McKay, Director**

### ABEVA Office Information

**2525 East Arizona Biltmore Circle, Building D, Ste. 145  
Phoenix, Arizona 85016**  
**Hours Mon.-Fri. 8:30 am-5 pm**  
**602-955-1003 phone**  
**602-955-1144 fax**  
**Carol Jones**  
**Executive Director**  
 The ABEVA *Brief* Editor  
 Carol Jones  
 cjones@abeva.com

**Roving Patrol: 602-369-4776**  
**Police Dept. Non-Emergency: 602-262-6151**

### Website Information

Please visit the website at [www.abeva.com](http://www.abeva.com). There is a link to pay your annual assessment. You can download many ABEVA documents; CC&Rs, Parking Permission, Architectural Request Form, and more. You may also read board minutes and the *ABEVA Brief* online. ❖

## Handy Contacts

City of Phoenix Back-Washing Department (Pools)  
 602.256.3190  
 Dead Animal Pick-up  
 602.262.6791  
 Dog Catcher  
 602.506.7387  
 Snake Control  
 480.894.1625  
 Fish & Game  
 602.942.3000  
 SRP Outages  
 602.236.8811  
 Water Department  
 602.262.6251



## SUB-ASSOCIATION MANAGEMENT COMPANIES ~ 5/1/2020

Name	Management Company	Phone
Courts I	Choice Community	602-843-1333
Courts II/Vistas	AZ Community Management	480-355-1190
Villas II	Choice Community	602-843-1333
Gates	Associated Property Management	480-941-1077
Greens 3-6	Associated Property Management	480-941-1077
Shores	AZ Community Management	480-355-1190
Square	Choice Community	602-843-1333
Terrace	Ogden & Co.	480-396-4567
Cloisters	AAM, LLC	602-957-9191
Colony B/CB Greens	Vision Community Management	480-759-4945
Colony B IV/Villas I	Ogden & Co.	480-396-4567
Del Prado Apts.	Hillsboro Management	602-957-3400
Heights	Jsquard Property Management	623-251-5260
Meridian Condos	Sentry Management	480-345-0046
Taliverde	Amcor Property Professionals, Inc.	480-948-5860
Village on the Lakes	Trestle Management Group	480-422-0888
2 Biltmore	Brown Community Management	480-539-1396
Fairway Lodge	AAM, LLC	602-957-9191



## ABEVA MEMBER DISCOUNTS FOR MAY 2020

The following businesses and ABEVA partners have graciously offered to provide discounts to ABEVA MEMBERS ONLY. THERE IS NO ABEVA-ISSUED CARD. TO SHOW YOU ARE A MEMBER OF ABEVA, BRING THIS SECTION OF *THE BRIEF* WITH YOU. Please call first to verify that they are open.

### Restaurants

- Delux - Safeway Shopping Center 32nd St. and Camelback. 10% off entire tab (*not to be combined with any other offer*), Open daily 11 a.m.-2 a.m., deluxburger.com, 602-522-2288.
- Omaha Steak House - 2630 E. Camelback Embassy Suites. 10% off food only, not valid holidays 602-553-8970.
- L'Amore Ristorante - 32nd Street & Lincoln Drive. 10% off. 602-381-3159.
- Wrigley Mansion - 20% off brunch. For your reservation, call 602-955-4079.



### Partners & Businesses

- Salon Kismet - 5808 N. 16th St. - 20% off first time service. Call 602-561-6774.
- Foothills Pet Resort - 3165 E. Lincoln Drive. 10% off boarding, daycare, and grooming services. Call 602-956-2302 or visit [www.foothillspetresort.com](http://www.foothillspetresort.com).
- State of the Art Designers in Hair 2398 E. Camelback Rd. 50% off all hair services with stylist Jill Moore. Call 602-435-8488.



- UPS Store 3219 E. Camelback Road (next to Tomaso's) 10% off 602-952-8830.
- Groom Room Barbershop at Biltmore Fashion Park. Receive \$5 off. Every haircut comes with a shoe shine! Call 602-252-2552.
- Get Your Move On, Delicate Moving & Storage - \$100 off for your next move. Call 480-695-6621.
- RunBuddy Mobile - Mobile Dog Gym. Call 480-433-8835 or visit [runbuddymobile.com](http://runbuddymobile.com). \$30 per dog on first visit.
- Doggie in the Mirror - Dog Groomer and Stylist. 4723 N. Central Avenue. 602-266-DOGS. 10% off first time services.
- Pet Market - 4719 N. 20th St. #A30. Mention you are an ABEVA member to receive 10% off your entire purchase. To redeem use code item#:500170. 602-954-4000 or visit [www.choicepetmarket.com](http://www.choicepetmarket.com).

