Published for Arizona Biltmore Residents Only

March 2020

ABEVA Mission Statement

ABEVA pledges aggressive leadership to nourish and enhance our Biltmore Lifestyle by preserving and protecting the ambience and environment, and by maintaining standards which benefit all members of ABEVA.

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Happy St. Patrick's Day From The ABEVA Office And The ABEVA Board of Directors!

Next ABEVA Board Meeting

The next ABEVA Board Meeting is scheduled for Monday, March 23rd, 2020 at 5:30 p.m. in the ABEVA office.

2020 ANNUAL MEETING REPORT

The Annual Meeting of the Arizona Biltmore Estates Village Association (ABEVA) was held at the Arizona Biltmore Resort in the Gold Room and was attended by approximately 110 ABEVA members.

New Board Directors and Officers

The following ABEVA members were elected to the Board for two year terms: Steven Helm, Bill McKay and Wes Balmer. The officers elected at the February 17th Board Meeting are: James Bell – President, Steve Helm – Vice President, Mark Monserez – Secretary, and Judith Shafkind – Treasurer.

Guest Speaker ~ Arizona Biltmore Resort

Sheila Foley gave an update on what's new at the resort. Ms. Foley reported that the resort currently has \$60 million in projects underway and just got approval for another \$30 million in projects. Those projects include:

- Spa Improvement to be completed by October 2020.
 - Expanding the facility by 1,500 square feet.
 - Will have a sauna, water treatments, snow room, oxygenated pool and mud treatments.
 - Converted some of the guest rooms into treatment rooms.
- Family Pool aka Paradise Pool opening April 2020
 - Slide tower with two speed slides and a champagne bowl slide.
 - Adding a splash pad, additional cabanas and new furnishings.
 - New pool decking and pebble tech pool surfacing.
- New Event Lawn and Bar with fire pit and water feature, scheduled to open April 2020.

- New Adult Pool with bar and cabanas scheduled to open April 2020.
- Wright's Bar is getting a refresh and will blend more with the outdoor space.
- · Wright's Restaurant is getting a refresh.
- The cottages will be getting a refresh, and the resort is planning to invest approximately \$1 million per cottage.
- Landscape improvements and new signage and lighting.

State of the Association

Jim Bell, ABEVA Board President, reported on the 2019 accomplishments.

ABEVA has been working with the City of Phoenix to get the fences removed from both sides of the Lincoln tunnel on the Grand Paseo trail for the past several years. **The fences** have been removed, and all access has been restored. We can now hike the Pink Sidewalk again!

The LED Street lights have decreased the cost of maintenance from \$6,500.00 annually to \$250.00 annually.

Arizona Biltmore Circle and 24th Parkway were seal coated last summer, 2019. Seal coating will be done on Biltmore Estates Drive mid May 2020. By maintaining our streets and filling the cracks, it prevents water penetration and erosion and will put off total reconstruction for several years.

Security

One of the major amenities of homeownership at the Biltmore is the reassuring presence of our Roving Patrol. ABEVA contracts with Transcend Security Solutions to provide 24-hour, 7 day a week patrol service throughout all ABEVA sub associations and common areas. There are 3 weekday officers and 2 weekend officers. There has been improvement not only in the patrol service but also financially with reduced administrative costs and substantial saving by switching to electric patrol vehicles.

A charging station was installed in the parking lot at the ABEVA office last year and is saving over \$500 a month in gasoline costs and is reducing the carbon footprint of the association.

The Roving Patrol drives 16 miles of road each tour - every 8 hours 3 tours are completed, thus 9 tours of the entire Biltmore property take place every day. If you do the math, that is 52,560 miles a year and they drive over 639 speed bumps per day.















The annual incident recap sheet is posted on the website, and we put monthly reports in the *Brief* so you can review the types of incidents they respond to every day. ABEVA has an outstanding team of roving patrol guards blending both responsibility and courtesy. Should you need Roving Patrol phone stickers, you may stop in the ABEVA office to pick them up.

Title Transfers

There were 150 ABEVA homes that changed ownership this past year, vs. 145 in 2018, vs. 1,757 in 2017. The 150 closings generated \$65,000 in Transfer and Disclosure fees. If you are selling your home, please remember that you must disclose that you are a member of at least two associations – ABEVA and your sub associations.

Treasurers Report

The financials were provided to the owners present in the meeting packet. Ms. Shafkind reported that the budget is healthy and the bad debt ratio remains at less than 2%. The 2018/2019 financials were reviewed by the CPA in January and a report is available in the ABEVA office.

Collections

As of February, 15th there are 10 (vs. 20 on this date last year) homeowners that have not paid their ABEVA annual dues. They have been sent invoices, late letters and demand letters. In addition, calls and emails have been made. We make every effort to collect on these balances before sending them to the attorney for collections. If payment is not received by March 30th, the delinquent accounts will be sent to the attorney's office for collection and they will incur additional legal fees of approximately \$500.

Monthly ABEVA Patrol Report Recap for January 2019

Name of Incident	Total Incidents
ABANDONED / INOPERABLE VEHICLE	2
ALARM	2
ALTERCATION	1
BARKING DOG	1
COLLISION	1
DAMAGE TO PROPERTY	2
DOOR NOT SECURE	2
GATE	9
INCIDENT WITH INTOXICATED INDIVIDUAL	1
JUNK, LITTER AND DEBRIS	2
LANDSCAPING	1
LOST & FOUND	1
LOUD NOISE	4
OTHER	9
PACKAGE FOUND	2
PARKING VIOLATION	9
POLICE - FIRE - EMS ON SITE	5
POLICE ON SITE	4
SOLICITATION	2
SUSPICIOUS PERSON	8
SUSPICIOUS VEHICLE	4
THEFT	1
TRESPASSING	2
WATER	1
WILDLIFE	2
TOTAL REPORTS:	78



SECURITY

THE RESPONSIBILITY FOR SECURITY BEGINS WITH EACH RESIDENT. MOST CRIMES ARE CRIMES OF OPPORTUNITY. IF YOU HAVE A SECURITY SYSTEM AND DO NOT TURN IT ON, THEN YOU DO NOT HAVE A SECURITY SYSTEM.

Should you see anything suspicious, please call 911 or Phoenix Crime Stop at 602-262-6151 and then notify the ABEVA Roving Patrol of the incident at 602-369-4776. For your safety, please have these numbers programmed in your home and cell phones.

MEETINGS & LUNCHEONSBiltmore Area Partnership Luncheon



The March Biltmore Area Partnership Networking Luncheon will be on March 24th at the The Gladly Restaurant. The speaker will be Brad Smidt, the Senior Vice President of The Greater Phoenix Economic Council. He will be

speaking on what has and will be happening regarding Phoenix and Business Development.

The Gladly is located 2201 East Camelback Road in Phoenix. Reservations are required by Friday, March 20th. Networking will be from 11:30 a.m. to 12:00 p.m.; The guest will speak from 12:00 p.m. to 12:30 p.m., and lunch will follow. The cost is \$35.00 for members and \$40.00 for non-members. For additional information, please call Ed Rossi at 480-368-0974 or 602-957-6483. Reservations and checks should be sent to Biltmore Area Partnership, 3104 East Camelback Road, #174, Phoenix, AZ 85016.

Biltmore Networking Group

Would you like to network among Biltmore area professionals and businesspeople? Do you enjoy socializing with others living or working in the Biltmore area? Check out this unique group and get a feel for what makes the Biltmore area such a great community. The Biltmore Networking Group organizes a monthly happy hour for professionals, businesspeople, residents and anyone who enjoys the Biltmore Area to meet and network with others.

Professionals from a wide variety of industries attend including finance, fine arts, government, hospitality, law, marketing, medicine, real estate, technology and many more. There is usually a group of about 30-40 people attending. With the demographics of the Biltmore community, you are sure to make the contacts you desire.

The upcoming happy hours are planned for March 5th, April 2nd and May 7th, 2020 from 5:30 p.m. to 7:30 p.m. at the Lounge inside Rico's American Grill at the Pointe Hilton Squaw Peak located at 7677 North 16th Street in Phoenix. There is no need to RSVP, and there is never a charge to attend these events.

If you have any questions or would like to be added to the email list for monthly announcements, please contact Shahpar at biltmorenetwork2@gmail.com. Shahpar founded the Biltmore Networking Group in 2003.















Biltmore Ladies Lunch Bunch

Biltmore Ladies Lunch Bunch (BLLB) luncheons are held the 2nd Friday of the month at 11:45 a.m. at Frank and Albert's restaurant located at the wonderful Arizona Biltmore Resort. Frank and Albert's offers half-portion entrees and has a very nice, varied lunch menu. You will also receive the special ABEVA discount on your bill. The dress is casual. Come meet your neighbors and make friends!

If you have any questions or if you would like to be added to the list to receive reminders about the Biltmore Ladies Lunch Bunch, contact Carla Hancock at 602-350-1351. Please RSVP to CarlaHancock@cox.net.

SPECIAL OFFERS AND EVENTS

Embassy Suites ~ Special Rate

2630 East Camelback Road, Phoenix, AZ 85016

For your out of town guests or just for a staycation, there will be a 15% discount off the Best Available Rate for ABEVA members.

Above rate will include:

- All suite accommodations choice of one king bed or two gueen beds
- Cooked to order breakfast
- Evening reception

The Embassy Suites Biltmore is within walking distance to The Biltmore Fashion Park with over 60 stores and 12 restaurants. For reservations, please call 602-955-3992, or you may make your reservations at the website at www.phoenixbiltmore.embassysuites.com and under corporate code use ID 2759628.

March 2020 Events at the Arizona Biltmore

Wright's at the Biltmore Sunday Brunch | 10:00 a.m. to 2:00 p.m.

Beyond the average brunch, Wright's at the Biltmore delivers an entire experience. Ask about the bottomless mimosas option! \$55 for adults; \$25 for Children 5-12; Children four and under are complimentary. Reservations are recommended, call 602-954-2507.

Frank & Albert's Weekly Features

- ~ Taco Tuesdays | 11a.m.-10:00 p.m. \$24 for three tacos and a 16oz draft beer \$12 Mezcalomas and Mezcal Mules
- ~ Wine Down Wednesdays | 11:00 a.m. 10:00 p.m.

Half price select bottles of wine

~ Three "B" Thursdays | 11:00 a.m. - 10:00 p.m. \$26 for a Bulleit Bourbon, draft beer and Bacon Bourbon Burger

Happy Hour at Frank & Albert's

Your favorite local spot for happy hour! Drinks and bites for everyone's palate include beer, wine and crafted cocktails! 3:00 p.m. to 5:00 p.m. Sunday-Thursday. **Wright's Bar Weekly Features**

Live Music | Friday 7:00 p.m. to 10:00 p.m. & Saturday 8:00 p.m. to 11:00 p.m. .

Arizona Biltmore Golf Club Events

March in Phoenix is great. The weather is perfect and there's so much going on, including spring training baseball and outdoor festivals. There's no need to travel, as there's so much happening here at the Arizona Biltmore Golf Club.

Patio Time: Enjoy the Adobe Restaurant's beautiful patio throughout the month of March. The bar is always open until 6 p.m. If you are hungry, you can dine from the afternoon or happy hour menu until 4 p.m. Monday – Thursday, and until 5 p.m. Friday – Sunday.

ABEVA Board of Directors

James Bell, President
Steven Helm, Vice President
Mark Monserez, Secretary
Judith Shafkind, Treasurer
Wes Balmer, Director
Will Hawking, Director
Bill McKay, Director

ABEVA Office Information

2525 East Arizona Biltmore Circle, Building D, Ste. 145 Phoenix, Arizona 85016 Hours Mon.-Fri. 8:30 am-5 pm 602-955-1003 phone 602-955-1144 fax Carol Jones Executive Director

The ABEVA Brief Editor Carol Jones cjones@abeva.com

Roving Patrol: 602-369-4776 Police Dept. Non-Emergency: 602-262-6151

Website Information

Please visit the website at www.abeva.com. There is a link to pay your annual assessment. You can download many ABEVA documents; CC&Rs, Parking Permission, Architectural Request Form, and more. You may also read board minutes and the ABEVA Brief online. ❖

Handy Contacts

City of Phoenix Back-Washing Department (Pools) 602.256.3190 Dead Animal Pick-up 602.262.6791

Dog Catcher 602.506.7387

Snake Control

480.894.1625 Fish & Game

602.942.3000

SRP Outages 602.236.8811

Water Department 602.262.6251















Spring Conditions: The Adobe Course and Links Course are both in pristine condition. Take advantage of the beautiful weather and enjoy a fun round of golf at the Arizona Biltmore Golf Club this March.

Junior Golf Clinics: Looking for a fun and easy way to introduce your kids or grandkids to the game of golf? Sunday Junior Golf Clinics are now in session and continue every Sunday through April (except holidays). Led by the Tina Tombs Golf Teaching Center, the Junior Golf Clinics are held on the Arizona Biltmore Practice Range. Clubs will be provided to those who need them. To sign up, contact Tina at 480-225-0948.

AZBGC Membership Offer: The Arizona Biltmore Golf Club's 90 for 90 membership incentive is the Club's way of saying thank you for 90 years in the Valley of the Sun. Avid golfers can choose which membership incentive best works for them:

- **Option One:** New members enjoy 90 percent off the initiation fee of the membership category that best fits their needs. Example: Unlimited, Golf, Junior, Corporate.
- Option Two: New members can apply 90 percent of their initiation fee to future monthly dues. This option essentially lets new members use their initiation fee as a credit to pay for monthly dues.
- Option Three: New Members can enjoy 90 days of free dues with a 50 percent deposit of the chosen membership category initiation fee.



offers great ways to play and save:

• Lunch Break Special: Fniov a hot dog a drink and a

- Lunch Break Special: Enjoy a hot dog, a drink and a bucket of practice balls for just \$15.
- **Biltmore Golf Happy Hour:** \$20 includes 4 to 9 holes of golf with golf cart, and one happy hour drink (up to a domestic beer). Available any day after 4 p.m.

Public Service Rate: As a small token of appreciation for

all they do for the community and country, all first responders gency services and military) will receive \$5 off of their golf round all month long. Plus, first responders can bring up to three friends for



the same rate and enjoy great playing conditions on the Adobe and Links Courses. (Must have valid I.D., good for all current and retired personnel).

For more information, to book a golf tee time, corporate lunch or private function, please visit www.azbiltmoregc.com or www.theadoberestaurant.com.











ABEVA MEMBER DISCOUNTS FOR MARCH 2020

The following businesses and ABEVA partners have graciously offered to provide discounts to ABEVA MEMBERS ONLY. THERE IS NO ABEVA-ISSUED CARD. TO SHOW YOU ARE A MEMBER OF ABEVA, BRING THIS SECTION OF *THE BRIEF* WITH YOU.

Restaurants

- Delux Safeway Shopping Center 32nd St. and Camelback. 10% off entire tab (not to be combined with any other offer), Open daily 11 a.m.-2 a.m., deluxburger.com, 602-522-2288.
- Omaha Steak House 2630 E. Camelback Embassy Suites. 10% off food only, not valid holidays 602-553-8970.
- L'Amore Ristorante 32nd Street & Lincoln Drive. 10% off. 602-381-3159.
- Wrigley Mansion 20% off brunch. For your reservation, call 602-955-4079.



- Salon Kismet 5808 N. 16th St. 20% off first time service. Call 602-561-6774.
- Foothills Pet Resort 3165 E. Lincoln Drive. 10% off boarding, daycare, and grooming services. Call 602-956-2302 or visit www.foothillspetresort.com.
- State of the Art Designers in Hair 2398 E. Camelback Rd. 50% off all hair services with stylist Jill Moore. Call 602-435-8488.

- UPS Store 3219 E. Camelback Road (next to Tomaso's) 10% off 602-952-8830.
- Groom Room Barbershop at Biltmore Fashion Park. Receive \$5 off. Every haircut comes with a shoe shine! Call 602-252-2552.
- Get Your Move On, Delicate Moving & Storage \$100 off for your next move. Call 480-695-6621.
- RunBuddy Mobile Mobile Dog Gym. Call 480-433-8835 or visit runbuddymobile.com. \$30 per dog on first visit.
- Doggie in the Mirror Dog Groomer and Stylist. 4723 N. Central Avenue. 602-266-DOGS. 10% off first time services.
- Pet Market 4719 N. 20th St. #A30.
 Mention you are an ABEVA member to receive 10% off your entire purchase. To redeem use code item#:500170. 602-954-4000 or visit www.choicepetmarket.com.







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GET YOUR MOVE ON