

ABEVA BRIEF

Published for Arizona Biltmore Residents Only

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ABEVA Mission Statement

ABEVA pledges thoughtful and motivated leadership to enhance our Biltmore Lifestyle by seeking innovative improvements and beautification, while preserving and protecting the ambiance, aesthetics, and standards enjoyed by ABEVA members.

ABEVA is not affiliated with Biltmore Lifestyles magazine and does not necessarily endorse or recommend any of its content or advertisers.

~ From the ABEVA Office ~

Annual Assessment Payment Information

The 2024-2025 annual assessment statements have been sent out along with a postcard that contains this year's budget and payment information. There was no increase in the assessment this year, which makes the annual assessment \$325. Please keep in mind that the assessment is due November 1st and is considered late on December 1st. Please be sure to make your payment on a date that your payment will be processed prior to December 1st to avoid any late fees.

To view your account balance online or account information, please log into the Connect Resident Portal. The link to the portal:

<https://Abeva.connectresident.com>

The different forms of payment are provided below. If you have any additional questions, please contact Community Manager, Brooke Kemper at brooke.kemper@fsresidential.com or the ABEVA office phone at 602-955-1003.

- 1. Clickpay:** Online payment service that allows you to pay your assessments with either an e-check or a major credit card. You may pay your assessments on a one-time occurrence or set up a recurring arrangement (autopay). Please keep in mind when scheduling auto-payments to ensure your payments withdrawal dates are ON or AFTER the 1st of each billing cycle. Your payment will not be posted to your account if you do not follow this step. Should you choose to pay via ClickPay, please note that it takes 3-5 business days to process (not including weekends).

login.clickpay.com/firstservice

Autopay/recurring

- E-check (checking/savings account) no fee
- Debit Card: \$3.00 for every \$100.00 (max. fee of \$9.95)
- Credit Card: 3% of the amount charged

One-time Payments

- E-check (checking/savings account) \$3.00
- Debit Card: \$3.00 for every \$100 (max fee of \$9.95)
- Credit Card: 3% of the amount charged (whichever is greater)

One-time Payments via telephone

- E-check (checking/savings account): \$3.00 + \$6.95 (phone fee)
- Debit Card: \$3.00 for every \$100(max fee of \$9.95) + \$6.95 (phone fee)
- Credit Card: 3% of the amount charged (whichever is greater) + \$6.95(phone fee)

- 2. Bill Pay:** (Typically Free): Online banking service offered by most banks. Your checking or saving account of your choice will be debited. You may pay your assessments on a one-time occurrence or set up a recurring arrangement.

- Go to your bank's website and follow instructions or call your bank for assistance. Remember to include your association name, your 12-digit account number, and the lockbox code address:

PO Box 30339
Tampa, FL 33630-3339

- 3. Mail:** ClickPay has a lockbox collection point for:

FirstService Residential Arizona:

PO Box 30339
Tampa, FL 33630-3339

- Please be sure to keep in mind the timing to receive and process a check and make sure it is sent with enough time to process before it is considered late.

- 4. Drop Off:** You may drive to any of our FirstService Residential offices during the hours of 8:00 a.m. – 5:00 p.m., Monday-Friday. Cash, money orders, debit or credit cards are not accepted. Please make your check payable to your Association. You can also drop off a check to the ABEVA office. Both addresses are provided below.

- **FirstService Residential Office:**
9000 E. Pima Center Parkway, Suite 300
Scottsdale, AZ 85258

- **ABEVA Office:**
2525 E. Arizona Biltmore Circle, D-145
Phoenix, AZ 85016

2024/2025 ABEVA Budget

A postcard with the 2024/2025 ABEVA budget information has been mailed out. Please scan this QR code for budget and payment information. ❖



ABEVA Board Meeting

The next ABEVA Board meeting will be Monday, October 28th, 2024 at 5:30 p.m. in the ABEVA office. The meeting will also be held via Zoom.

If you wish to join, please check the ABEVA website for the Zoom information or changes at www.abeva.com. ❖





ABEVA President Resigns

Dear Neighbors,

It is with mixed emotions that I announce my resignation from the ABEVA Board of Directors. My wife, Georgia, and I have recently sold our home and will be moving to a nearby community outside of ABEVA. As a result, I am no longer eligible to continue serving as a Director.



Garnet Harding

Since joining the board in 2021 and stepping into the role of President in early 2022, it has been a true privilege to work alongside such a dedicated and talented group of volunteer homeowners. Together, we've made significant strides, including the ongoing beautification of the entryways project, our most ambitious endeavor yet. Once completed, this project will greatly enhance the aesthetics and appeal of our community, and I am incredibly proud of the progress we've made.

I am confident that the board, under the capable leadership of Vice President Karin Olson, will continue to thrive. Karin will assume the role of President for the remainder of my term, which concludes in February. She is supported by an exceptional team, and I have no doubt that her leadership will be instrumental in furthering ABEVA's success.

It has been an honor to serve this wonderful community. I wish you and your families all the best for the future, and may ABEVA continue to be a beautiful, safe, and cherished place to call home.

God bless,
Garnet Harding

Security/Roving Patrol

Should you see anything suspicious, please call QXL Roving Patrol at 602-657-6790 or Phoenix Crime Stop at 602-262-6151, and if it is an emergency, call 911. Please be sure to call the police first if there is a burglary or any emergency.

Each month a security report is given to the ABEVA office. Following is a recap of the August ABEVA security incidents. ❖

Monthly ABEVA Patrol Report For August 2024

Name of Incident	Total Incidents
Trash/Littering	2
Information Report	46
Light Out/Issue	1
Unsecure	47
Disturbance	2
Lost/Found	1
Access Control	12
Trespass Arrest	1
Equipment	2
Property Damage	1
Vandalism	1
Flooding	8
Pipe Leak	3
Emergency	3
Maintenance Request	1
Motor Vehicle	2
Fishing	10
Soliciting	2
Parking Violation	69
TOTAL REPORTS:	214

SPECIAL NEWS AND EVENTS Arizona Biltmore Resort Happenings

Speakeasy Spooktacular

Join us for a 1920's-inspired Halloween bash at Spire Bar. Enjoy a welcome drink, a live DJ, and a thrilling costume contest. Step into the Roaring Twenties and kick off the season in style!

Secure your ticket now at www.arizonabiltmore.com/fall-at-the-arizona-biltmore/speakeasy-spooktacular-halloween-party.

Thanksgiving in the Gold Room

We warmly invite you to our annual Thanksgiving feast in the historic Gold Room. Enjoy a buffet-style meal with live music, curated cocktails, and football viewing in the Aztec Room.

Reserve your table at www.arizonabiltmore.com/thanksgiving.

Host Your Holiday Events at Arizona Biltmore

Since 1929, Arizona Biltmore has been the destination for extravagant celebrations that go beyond expectations. Let our unique venues and bespoke offerings make your holiday event truly spectacular!

Book early to reserve your dates at www.arizonabiltmore.com/holiday-meetings-events. ❖



Spire Bar at the Arizona Biltmore

Biltmore Ladies Lunch Bunch Meeting

Join the Biltmore Ladies Lunch Bunch each month for food and friendship. We meet at the Adobe Bar & Grill at 11:45 a.m. on the second Thursday of each month. RSVPs are required, as the size of the group varies. Our annual Holiday Luncheon will be held in December in a different location.

To receive the monthly reminders and updates, contact Kerrie Kruse at kerriekruse@yahoo.com or call 602-451-6329. Carla Hancock at carlahancock@outlook.com or call 602-350-1351. ❖





Biltmore Area Partnership Luncheon

The October Biltmore Area Partnership luncheon will be Lon's at The Hermosa Inn, and the speaker will be Phoenix Mayor Kate Gallego. This luncheon will be on Thursday, October 24th due to the Mayor's schedule.

The cost is \$40 for members and \$45 for nonmembers. BAP accepts credit cards. For further information about membership and luncheons, please contact Linda Rossi, Executive Director, at azbapphx@aol.com or call (480) 368-0974.

There will be no November BAP Luncheon due to the Thanksgiving Holiday. ❖

Arizona Biltmore Golf Club News

Here's what's going on at the Arizona Biltmore Golf Club:

New Fall Menu Coming Soon: Adobe Bar & Grille Executive Chef Jacob Ellis will soon be debuting a new fall menu. Dinner menu additions will include a delicious Angus Beef Short Rib, a tasty Filet Mignon, a mouthwatering Porcini Pasta and a scrumptious Pan-Fried Panisse. Chef will also unveil new daily dinner specials (dine-in only). You can make reservations at the Adobe Bar & Grille on OpenTable for indoor or al fresco dining.

Morning Refresh, Afternoon Pick Me Up: While enjoying the beautiful fall mornings, remember The Pantry at the Arizona Biltmore Golf Club is the perfect place to stop to quench your thirst or satisfy your hunger. The grab-and-go market located in the clubhouse features a delicious menu of coffees, teas, scones, muffins, sandwiches, ice cream and more - think Starbucks meets your favorite café. The Pantry opens daily at 6:30 a.m. and is a great meeting or neighborhood gathering spot.

Golf Course Overseeding Dates: Make your fall golf plans accordingly, here are the overseed dates for the Arizona Biltmore Golf Club's Links and Estates courses. The Links Course will be closed for overseeding through October 13th and will reopen for play on October 14th. To allow for the freshly planted grass to establish itself, play will be cart path only for one month after reopening. Meanwhile, the Estates Course will close for overseeding October 14th – November 3rd and will reopen for play on November 4th. For those not familiar with overseeding, it is the annual planting of winter rye grass.

Estates Course Enhancements: If you haven't played the Estates Course in a while, you're in for a surprise with 400 additional trees, 400-plus hedges, and 5,000 drought-tolerant shrubs and bushes added to the course in the last few months. You'll find that the course is not only more attractive, but golf holes are also better defined.

Book Golf Simulator on OpenTable: Reservations for the Golf Simulator can now be made on OpenTable or by calling 602-468-9160. Located adjacent to The Pantry, the simulator can be rented by the hour and enjoyed by guests and Club Members. Golfers can choose to play over 200 championship courses on the simulator, including Pebble Beach, Bethpage Black, Pinehurst and St. Andrews, or choose from a dozen golf-themed games.

From Small Meetings to Large Weddings, Meetings and Events: The spectacular new clubhouse at the Arizona Biltmore Golf Club can accommodate a variety of meetings and events – from a small luncheon or meeting in The Legacy Room, bar mitzvahs and bat mitzvahs, to a larger wedding or event in the 6,000 sq. ft. Ballroom. The Ballroom features a state-of-the-art sound system and visual displays, and can be split into two rooms for smaller, more intimate gatherings. For more information on holding your next event at the Arizona Biltmore Golf Club, contact Catering Sales Manager Sally Mackesy at smackesy@jdm-golf.com.

Membership Sales Reopened: There's never been a better time to become a member of the Arizona Biltmore Golf Club. Memberships are available for individuals, families and corporations. For more information on the membership options available, contact Justin Creighton at (602) 955-9796 or jcreighton@jdmgolf.com.

Are You A Rewards Member? Did you know Biltmore Rewards Members automatically save on greens fees just for signing up? It's free and easy to become a Rewards Member, either download the Arizona Biltmore Golf Club App and sign-up there or sign-up in the golf shop. Rewards Members earn points for playing and purchases towards free golf!

For more information, to book a golf tee time, corporate lunch or private function, please visit www.azbiltmoregc.com. ❖

ABEVA Board of Directors

Garnet Harding – President
Karin Olson – Vice President
Dana Xedos – Secretary
Phil Lovell – Treasurer
Mark Baldree – Director
Wes Balmer – Director
Jason DeMont – Director
Michael Fallaw – Director
Jeff Nelson – Director

ABEVA Office Information

2525 East Arizona Biltmore Circle, Building D, Ste. 145
Phoenix, Arizona 85016

Office Hours:

Monday - Friday 9 a.m. - 1 p.m.
602-955-1003 phone
602-955-1144 fax

FirstService Residential 24/7 Customer Care Center

855-333-5149

Email:

abevaoffice@abeva.com
Community Manager, Brooke Kemper
Brooke.Kemper@fsresidential.com
Roving Patrol: 602-657-6790
Police Dept. Non-Emergency:
602-262-6151

Website Information

Please visit the website at www.abeva.com. There is a link to pay your annual assessment. You can download many ABEVA documents; CC&Rs, Parking Permission, Architectural Request Form, and more. You may also read board minutes and the *ABEVA Brief* online. ❖

Handy Contacts

City of Phoenix Back-Washing

602.256.3190

Dead Animal Pick-up

602.262.6791

Snake Control

480.894.1625

Fish & Game

602.942.3000

SRP Outages

602.236.8811

Water Department

602.262.6251





SUB-ASSOCIATION MANAGEMENT COMPANIES ~ 10/1/2024

Name	Management Company	Phone	Website
Two Biltmore Estates	Brown Community Management	480-539-1396	https://www.brownmanagement.com
Courts I	Choice Community	602-843-1333	https://www.choice-cam.com
Courts II / Vistas	Choice Community	602-843-1333	https://www.choice-cam.com
Villas II	Choice Community	602-843-1333	https://www.choice-cam.com
Fairway Lodge	AAM, LLC	602-957-9191	https://www.associatedasset.com
Gates	Brown Community Management	480-539-1396	https://www.brownmanagement.com
Greens 3-6	PMP Management	480-591-9380	https://biltmoregreenshoa.com
Shores	Integrity First Management	623-748-7595	https://integrityfirstpm.com
Square	Choice Community	602-843-1333	https://www.choice-cam.com
Terrace	Ogden & Co	480-396-4567	https://ogdenarizona.com
Cloisters	AAM, LLC	602-957-9191	https://thecloistersassociation.com
Colony B / CB Greens	Amcor Property Professionals, Inc.	480-948-5860	https://amcorprop.com
Colony B IV / Villas II	Ogden & Co	480-396-4567	https://ogdenarizona.com
Del Prado Apts	Hillsboro Management	602-957-3400	https://del-prado.net
Heights at Biltmore	Jsqared Property Management	623-251-5260	https://jsquaredpropertymanagement.com
Meridian	Sentry Management	480-345-0046	https://www.sentrymgt.com
Taliverde	Amcor Property Professionals, Inc.	480-948-5860	https://amcorprop.com
Village on the Lakes	Trestle Management Group	480-422-0888	https://www.trestlemaagement.com



ABEVA MEMBER DISCOUNTS FOR OCTOBER 2024

The following businesses and ABEVA partners have graciously offered to provide discounts to ABEVA MEMBERS ONLY. THERE IS NO ABEVA-ISSUED CARD. TO SHOW YOU ARE A MEMBER OF ABEVA, BRING THIS SECTION OF *THE BRIEF* WITH YOU. Please call first to verify that they are open.

Restaurants

- **Wrigley Mansion** - 2501 E. Telawa Trail. 20% off Sunday brunch food items. For your reservation, call 602-955-4079 or visit www.wrigleymansion.com.



Partners & Businesses

- **Janelle at Salon D&A** - 6070 N. 16th Street - 10% off the first visit. Message 602-561-6774 for inquiries and appointments. Specializing in custom color, cuts, and extensions.
- **Mane Attraction Salon** - 3156 E. Camelback Road - 20% off first haircut and/or color service for first time guests. Must mention *ABEVA Brief* discount when booking. Call 602-956-2996.



MANE ATTRACTION SALON

- **Hair Craft Salon** - 6522 N. 16th Street - 50% off any hair service for 1st visit. Call 602-435-8488.
- **UPS Store** - 3219 E. Camelback Road (next to



Tarbell's) 5% off. Call 602-952-8830.

- **Sculpt AZ Medical Spa** - 20% off your first service and all skin care products. Experience luxury and top notch beauty treatments like you have never seen before. Call 602-699-3311 or visit www.sculptazmedspa.com.



- **Get Your Move On, Delicate Moving & Storage** - \$100 off for your next move. Call 480-695-6621.



- **RunBuddy Mobile** - Mobile Dog Gym. Starting at \$60 for one dog. Multiple dog discount. 30 min sessions once a week. Call/Text 480-433-8835 or visit runbuddymobile.com.



- **Pet Market** - 4719 N. 20th St. #A30 in Town and Country Shopping Center. Mention you are an ABEVA member to receive 10% off your entire purchase. To redeem, use code item #500170. Call 602-954-4000 or visit www.mypetmarket.com.

